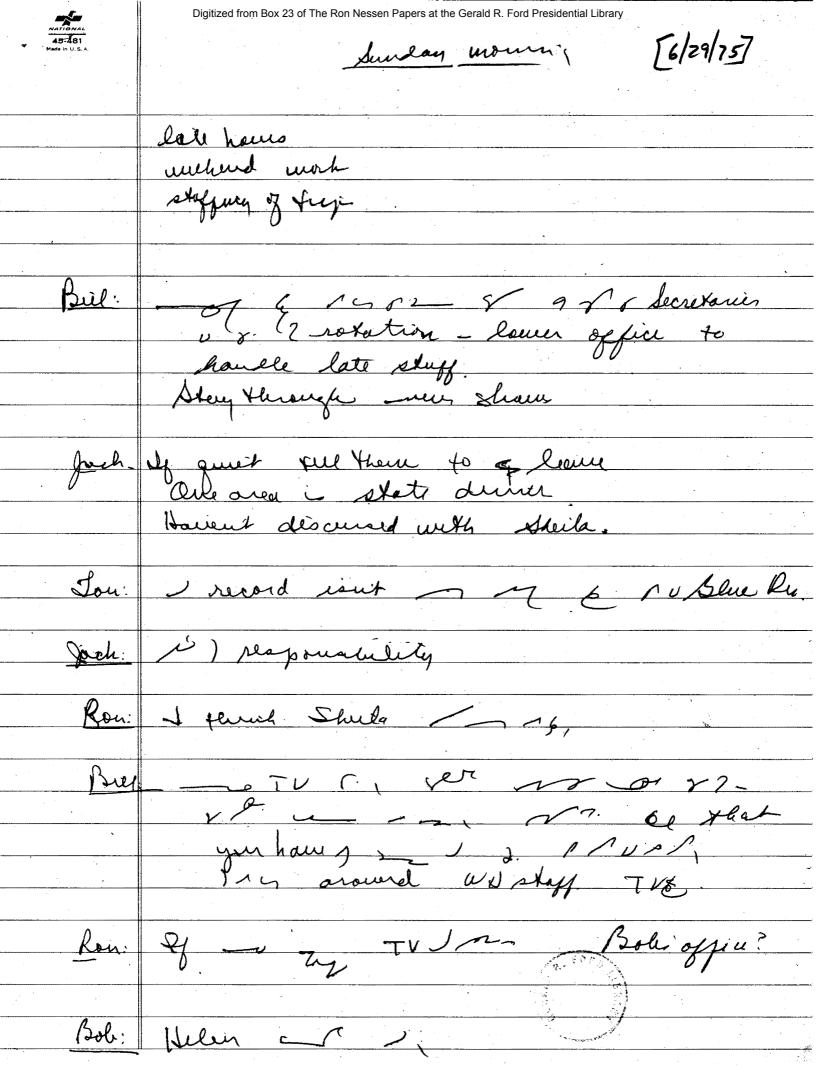
# The original documents are located in Box 23, folder "Press Office - Improvement Meeting, 6/28-29/75 (3)" of the Ron Nessen Papers at the Gerald R. Ford Presidential Library.

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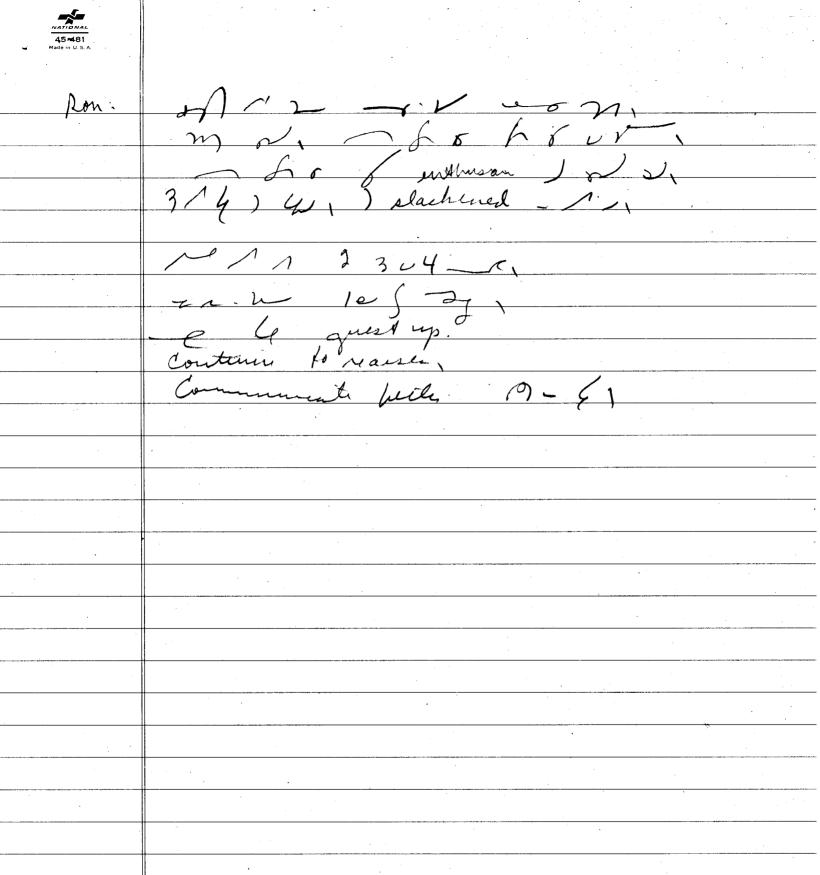


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# Press Office Staff meeting Sunday, June 29, 1975 9:15 am - 12:15 pm

Margita White absent

# Late hours, weekend work, vacations, office workload

Ron started the meeting with a discussion of the long work hours in the Press Office. Perhaps some rotation could be worked out for the press secretaries in the lower office to handle the late work. As now, everyone stays through the evening news shows, and if things are quiet, then people start to leave. Perhaps the late duty should be rotated.

One area that causes a lot of night duty is the state dinners The suggestion in Jack's memo is that coverage of the state dinners be given to Sheila Weidenfeld's office. This hasn't been discussed with Sheila.

It is mostly a supervisory area and their record isn't good at keeping people in the Blue Room. But they haven't had that responsibility to evaluate them.

Sheila's office probably couldn't handle it. They say they're short staffed, and it needs someone firmer.

What is involved is dealing with the TV problems. It takes almost the whole day, beginning with setting up the lights in the State Dining Room around noon. There is a continuing series of things that you have to have someone there to supervise. If a lot involved is technical TV, perhaps Bob Mead's office could handle some of it. Helen Collins is over there sometimes, but someone has to be with them all the time.

After the initial set-up is completed, then someone has to put on a tuxedo to stay at the dinner usually until around 1 a.m. The first thing to do is to move the pools into the Portico for the staircase shot. Then move them into the East Room after dinner. It's a matter of supervision and making sure they do it in a hurry. If the First Lady's press office did it, they would have no one to control those TV guys.

It can't be given to Sheila. Bob Mead could take care of getting the lights set up on the day of the dinner. But the evening duty should be rotated. We could include Thym. Eric and Pappy could be included when they are not on the road.

For a working dinner, the procedure is even simpler. It is a matter of taking the pool in at the start of the dinner for their shot.

It should be handled this way: Bill Roberts should take the next person in rotation with him to the next dinner to show him the procedure. Then that person takes with him the next in line, etc. until everyone knows how to handle the routine.

Ron emphasized again that everyone needs to take a week or two vacation. He will come back and do a better job if he takes a break.

The only thing holding up vacations is the next European trip. The general guideline Jack has set up is that only one girl and one man should be gone at the same time.

As far as weekends and Sunday duty, it has been working out well. We are involving almost everyone in it. We need to find a permanent late girl for Ron instead of rotating it, so that she learns the routine. Bill G is working on that. Even on nights when we know we are going to have something late, everyone needn't stay. It isn't a matter of thinking you couldn't handle the matter. People need to get out and away from the office. We can rotate that.

The office work seems to be running smoothly. We are loading a lot of work on Thym Smith, which is taking a little chance. We might be loading too much on him.

The girls in the upstairs and downstairs offices are terribly efficient, and can be used to take the routine load off. For serious news, a man needs to handle it.

#### Trip staffing

The rotation of the girls on trips is working out fairly well. No two trips are comparable, so the rotation won't be equal no matter what. But it is working out better. The "vacation" trips -- such as Vail and Palm Springs are where the problems arrive. Maybe too much is expected from "vacation" trips. Because it is a vacation trip for the President still means that it is a working trip for the Press Office staff.

On trips, we need to have the office covered at all times, and keep continuity. Just because nothing is going on doesn't mean the office can be uncovered by both girls and men. It is imperative that a man press office is in the press office and press room at all times. He is the reporters' security blanket and is there to take reporters' questions.

Are we overstaffed on overseas trips? It is probably better to be overstaffed than understaffed. However, a lesson should be learned from the Rockefeller Commission Report example, when no one was here at the White House press office go give the Commission guidance on releasing the report. There can be understaffing at the White House also. There needs to be a senior press office in the press office to be in on the plans that are being developed here while the President is away.

Jack and Bill Greener should alternate trips -- one to stay at the White House and one on a trip.

Suggestions made for trips:

More formal office set-up, with each person assigned a desk as in the White House office

More formal work schedule of time off so the office is always covered Assignment of specific duties to everyone on trip Keeping continuity in office procedures

There is probably over-staffing of girls on short out and back trips. The work could easily be handled by one person when two are sent out.

# NSC Problems

Ron began the discussion by saying personal differences between Press Office and NSC staffers is not the question or the problem. The question is how can we best make known that the President is on top of foreign policy? We are in an absolute deadlock with the NSC. They refuse to give us good information on foreign policy.

Relations with them and the material they provide have improved lately, but not to a great degree. We need to be able to present the foreign policy guidance with the same ability Ron presents domestic guidance.

Ron needs to sit in on meetings with the NSC - some that are held in the situation room rather than the NSC meetings themselves. It is probably better for his own protection that he not attend the regular NSC meetings. But that does not exclude many meetings that he should attend.

The key is that whatever the system, we will still have the same bottlenecks at the Kissinger and Scowcroft level. For Ron's own protection he needs to carve out some time during each day to keep informed on NSC matters -- to talk to Scowcroft and others on the NSC.

Ron cannot delegate the authority. He has to go to Scowcroft himself and communicate with him. He must convince Scowcroft that it is in the best interest of the President to have a press secretary that does not look stupid.

When there is not a highly delicate policy matter, Ron should be comfortable talking about it and reminding people of the President's position. The President sets the policy.

Ron Ziegler sat in on counterpart meetings of foreign officials who met with the President. He met with senior members of the NSC staff, and he developed a good relationship with General Haig and others who trusted him.

Ron Nessen must heal the wounds that are there, and declare a truce so that we can make a new beginning and work together. We must go back to NSC and back to them again until we find out why we cannot say something. We must build a bridge to get them to trust us and be comfortable in giving us material.

Perhaps Son could sit in on Kissinger's meeting with his press staff, but it is at the same time Ron goes in to see the President.

On the question of whether to replace Ed Savage, we need to keep that function in the West Wing. We need to make the system work. Ron might leave the President's office and go to Scowcroft directly to have that personal knowledge that he makes sure he understands.

Half of the briefing book is foreign policy guidance, but it is a bad idea to keep the foreign policy guidance for any more than one day. The situation changes. The ultimate responsibility is Ron's for developing a working relationship with the NSC. Scowcroft is a sensitive fellow who will understand the need to talk about the President's foreign policy if he can be convinced it is in the best interest.

You do not get the same results by macho contest. That is counterproductive.

One thing that Ron must be careful of is not to give out FYI information in his guidance. This is strictly for Ron's information, and there have been occasions when it has been given to the press.

The secret to the NSC-Press Office is getting them on our team. We need to make them know they need to help us. Ron could go over to Scowcroft's office at night and chat about the day, and also go in after the briefing to talk about how things went. Perhaps he could have lunch with Scowcroft. Bill Greener's lunch with Bud McFarlane was very productive, and now they work very well together.

It might be a good idea to have a series of seminars - one hour each week similar to the Alan Greenspan briefings - to be bried on issues such as Portugal, etc. to give a little background on the world situation.

What we need is not so much specific answers, but background on the issues.

Suggestions on how we can best work with NSC:

Ron should spend more time with Kissinger and Scowcroft personally to get guidance

Ron needs to attend what meetings he can of NSC that aren't too sensitive Ron needs to cultivate better relations with the NSC - starting at the top to convince them we're all working together and NSC can trust us It is essential to get things worked out with Margy. It will build better relations. She is flip and not serious, and doesn't have the background or experience, and she gives you answers she would give the press. Also her response time is bad. But she can be molded to help. She can be educated as to what we need when.

The Kissinger theory is "we will do it so it doesn't get screwed up." Once a truce is developed, a trust will develop.

Maybe since we are wedded to their system we should have the option of who the person is we will work with. Why do we have to make do with Margy if we're going to start again?

The secret is to convince Kissinger and Scowcroft you can be trusted. Ron's doing well can only come by their help. We have to cultivate an above-the-fray image.

We need to be a strong and equal office in the White House -- not a mouthpiece for others in the White House. We need to have a good relationship with all the offices at the White House.

## News Summary and Briefing Book for the President

The news summary circulation has gone from 130 to 178. Would like to expand coverage to what is in magazines not commonly read at the White House -- to catch early trends in the nation's thinking.

The TV times of the news summary can be dropped except for Bob Mead and Ron Nessen. There is no need for the rest of the White House staff to get those times.

Jim Shuman and Bill Greener will investigate the possibility of having the summary printed by off-set process rather than stencils.

On the briefing book, trying to keep it up to date on a weekly basis doesn't work. The Q's and A's submitted are not given good thought. The best procedure is to try to keep it up every day from the Nessen briefings, and Jim Shuman's own reading.

Jim would like to know a week in advance when a press conference will be held. Most of the time this should be possible.

The Q's and A's should be submitted to Jim 2 days before the press conference. The President should have a briefing book 36 hours before -- Ron would take it in the morning before the day of the press conference.

As to the format, the answers are much more refreshing in the President's mind, if he has background on question. It should be at the bottom of the page and contain a little bit on what led up to the action, and also whatever spin the answer should take.

Jim should bounce things back to staff people that are inadequate, and not acceptable. He shouldn't accept inadequate work.

Consideration should be given to a separate sheet in front of the briefing book of maybe the top 10 likely questions. There is now too much material going into the President. He never needs more than 50 questions. He is asked about 20 questions per press conference.

The problem is people get their Q's and A's to Jim too late for him to do anything with them.

The week of the next press conference, Jim Shuman should come into the Senior Staff meeting and tell the staff about the Q's and A's which are submitted. Emphasize that they need to be in good condition. Then Rumsfeld could back him up with an endorsement of the importance of getting Q's and A's on time, and in good condition.

Jim should also write answers to questions that he sees developing daily.

It would be a good idea for Ron and Jim to go in to see the President after the next news conference for a session on how the briefing book could better serve him.

The request was made to have the President's briefing book passed around to the press office spokesmen to review to keep them apprised of what it says. Bill Greener will circulate it among the staff for that purpose.

A key part of the briefing book is not just the subject to come, but how will it come?

#### Foreign news media requests:

Whoever handles the foreign press, and takes over Ed Savage's responsibilities in this area, will receive an education. Foreign journalists are a font of knowledge. They see things in a different light than Americans, with a more historical view.

It might be good to spread foreign requests around -- have foreign reporters develope their own person in the office with whom they work well.

Bill Roberts handles some requests now, and will take a more active role in that area.

# Personnel

Rumsfeld's office would like us to reduce our staff from 46 people to 40 people. There is no firm time when this has to be accomplished. Ourproposal is to get 6 slots from the Photo office by moving them into GSA or the Archives.

We need a replacement for Jerry Warren soon. Margita is overwhelmed with work. He should be a nuts and bolts guy, preferably a newsman. Everyone should submit names to Ron on who they think would be good.

Eric's staff is understaffed with the campaign coming up. Margita's office will also need more people when the campaign gets in gear. Eric and Margita should do memos to Ron, who will submit them to the legal counsel for a ruling on if we can borrow people from private industry to volunteer help during the campaign.

Right now we seem to have no trouble getting pay raises. If you feel you or your staff is underpaid, submit them and we'll see what can be done.

To implement our new morning schedule, Jon Hoornstra and Larry Brock will come in about 6 a.m. to clip the morning newspapers and do overnight wires. This will free Thym to start on announcements earlier so they will be ready by briefing time.

#### Miscellaneous items

It would be a good practice to discuss personnel actions in the office with the people involved before they are undertaken.

We need to talk about arrival ceremonies for visiting dignitaries at some point. Eric will make suggestions and work with the Military Aide's office in redesigning the setup for improved arrangements for picture purposes, and also better viewing from those in attendance.

Ground rules for press conferences need to be emphasized. White House staff causes problems by wandering around and wanting to get in the pictures with the President. Although there is a staff area where they are encouraged to sit, they won't sit in the suggested section, and then we have a section of empty seats showing on the television screen.

The manner in which our government treats foreign journalists traveling with visiting foreign leaders needs to be improved so that when we visit other countries arrangements are easier, and the financial arrangements are more reasonable. We could do little things like have a bus at Andrews for the foreign

press, give them a reception in Ron's name even in Ron can't attend. This should be arranged and financed by the State Department.

The Kennerly operation becomes increasingly important in the campaign. At present they don't photograph many people who shake hands with the President. This automatically should be done, and then an autographed copy should be sent to ach individual. Ron needs to talk with Rumsfeld about this.

We all need to support each other. We need to think of the job in terms of its usefulness to the President. It may be a little extra work for us, but it is worth it, and that is what we are employed for.

## Jerry Warren summing up

We have to solve some of the "them vs. us" situation with the East Wing.

We need to get decisions from the President into the system for implementation.

Out on trips, check with the advance man who is familiar with the situation before we commit ourselves to things that might not be possible.

Jack's idea for a kitchen cabinet for Ron is an excellent one

Remember Margita's office is a top office as contact with editors and publishers around the country.

The people in the press office are the luckiest people alive that they have someone like Ron, who is willing to thrash things over and make improvements.

#### Ron Nessen:

Remember that the sensitive things from this meeting should remain confidential. This has been a successful weekend. We go back with added enthusiasm and a second wind.

We have a job to do for the President. We have slackened in doing it. We would like to have these sessions every 3 or 4 months. The next one will hopefully be in the fall, just one year before the campaign. Perhaps we could bring a guest in.

We should continue to reasses ourselves. And to communicate better. That is our job.

# THE WHITE HOUSE

WASHINGTON

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