The original documents are located in Box C3, folder "Presidential Handwriting, 9/20/1974" of the Presidential Handwriting File at the Gerald R. Ford Presidential Library.

EXECUTIVE OFFICE OF THE PRESIDENT

OFFICE OF MANAGEMENT AND BUDGET   INFORMATION

WASHINGTON, D.C. 20503

SEP 20 1974

MEMORANDUM FOR THE PRESIDENT

THROUGH: ROY L. ASH

FROM: PAUL H. O'NEILL

SUBJECT: VETERANS BENEFITS AND SERVICES

The following developments are reported for the week
September 10 - September 16, 1974:

1. Meeting pay problems on campus

    With the return of veterans to college, VA repre-
    sentatives on campus last week reported another
    upward surge in veteran interviews, from 56,000
    last week to over 75,000. In the course of these
    contacts, they identified 14,160 pay problems.
    They resolved 12,453, a 50% increase over the prior
    week.

    The week closed with a somewhat bigger backlog of
    pending pay cases (9,165 compared with 7,485 last
    week) -- but the proportion more than five days old
    had shrunk from 24% to 13%.

2. Five-month comparison

    Despite VA success in defusing potential pay problems,
    a comparison of the college situation in mid-April
    with mid-September indicates a continuing close
    watch on agency performance is warranted. With
    roughly comparable total veteran college enrollment
    in the two periods, "no pay" complaints more than
    30 days old are up somewhat in total.