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Central File

THE PRESIDENT HAS SEEN *dsj.*

EXECUTIVE OFFICE OF THE PRESIDENT

OFFICE OF MANAGEMENT AND BUDGET

INFORMATION

WASHINGTON, D.C. 20503

SEP 5 1974

MEMORANDUM FOR THE PRESIDENT

THROUGH:

~~ROY L. ASH~~

Oneill
EMC

FROM:

PAUL H. O'NEILL

SUBJECT:

VETERANS BENEFITS AND SERVICES

The following is the status of payments and services to veterans on campus, for the week August 26 - September 2, 1974:

- 1. Greatly increased rate of payments to prevent hardships.

Since August 19, the weekly rate of "hardship payments" to GI Bill trainees has nearly doubled, from 12,096 to 23,933. The bulk of these payments (20,628) are to cases subject to unavoidable processing delays. They provide the veteran trainee with needed cash and forestall complaints.

- 2. Further inroads upon no-pay complaints.

For the third successive week, the volume of no-pay complaints, more than 30 days pending, has been reduced. This past week, field offices cut this most critical backlog by 15% to 4,457 cases. The most impressive progress was in the region with the most recurrent problems - the West Coast - where the no-pay backlog was cut by nearly a third.

- 3. Campus representatives of VA continuing to perform well.

Interviews with enrolling veterans have accelerated, with 62,404 conducted in the fourth week of the new "Vet-rep" program, for a cumulative total of 161,940. Nearly nine-thousand problems with pay and other GI Bill services were resolved that week.