The original documents are located in Box 23, folder "Press Office - Improvement Meeting, 6/28-29/75 (2)" of the Ron Nessen Papers at the Gerald R. Ford Presidential Library.

Copyright Notice

The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted material. Ron Nessen donated to the United States of America his copyrights in all of his unpublished writings in National Archives collections. Works prepared by U.S. Government employees as part of their official duties are in the public domain. The copyrights to materials written by other individuals or organizations are presumed to remain with them. If you think any of the information displayed in the PDF is subject to a valid copyright claim, please contact the Gerald R. Ford Presidential Library.

7.00 - announcement and take Q's 12 Noon ? Come but will consever

The New Hork Times

WASHINGTON BUREAU 1920 L STREET, N.W. WASHINGTON, D.C. 20036 (202) 293-3100

Dear Ron:

Don't let the blind, mindless, irrational, cynical troops get you down. Assure them you are a veto-proof press secretary/ and that you intend to keep on streaking.

nazgio Se

Ron:

I think one way not to improve press relations is to have meetings with selected reporters such as the one which took place Thursday night at 5 p.m.

Howard Norton was in the press room, available on the spot if the press secretary had a message he was putting out.

I think this "selection" procedure is a bad one and should be discontinued.

John W. Mashek U.S. News & World Report

PRESS ROOM THE WHITE HOUSE WASHINGTON

June 27, 1975

Ron:

I have one suggestion about the briefings:
you might read all the announcements you have
before taking questions. I think it would have
the effect, in many cases, of keeping the briefing
from getting sidetracked on peripheral events
that come up in the early announcements.

Callaway appointment at the start of the briefing last week, I think all the questions about private meetings would not have come up at all or at least would have been disposed of quickly.

The questions would MAKE focused on the more important matter of Callaway's selection. And the briefing would have gotten over more quickly since reporters would have wanted to go file the significant story about Callaway.

On an unrelated subject, I think the follow-up largely questions have INTEXEX outlived their usefulness.

Most of the follow-ups seem to restate the same question, which is unnecessary, or ask a completely different question, which is not the idea of what a follow-up questions was supposed to be.

FREBANKL

THE WHITE HOUSE

Ron:

Herb Kaein called today to get a fill-in on how today's briefing went and what we accomplished at Camp David. I gave him a rundown on both. He said he'd try to come up with some suggestions and would call you later in the week. As you can imagine, he's sympather to the problem.

JWH

RON:

I am convinced the atmosphere at the briefings would be dramatically improved if they were open, without restriction, to all media, including film and electronic cameras. There are other ways of handling housekeeping details and off the record material without compromising your qualms (as stated to me over the past months) about these matters. Impathum

Secondly, and I gather you are more and more doing this, I suggest you do not wait for questions on material you consider important, but simply volunteer it; especially if no questions on the subject come up.

Socolow

Ron, my dear --

Here, informally are my views about the Press Briefings.

I do not want you to feel badly nor do I want you to regign.

It would be a very terrible thing if you should make any restrictions on the reporters. Remember not just your administration is involved but you are making precedents. Freedom is far more important. If some of our great liberals among the press who are now calling for you to impose restrictions would just copy Thomas Jefferson, they would be quiet and endure other reporters questions whether they like it or not.

I have had some little experience as a government public relations person and more years experience in watching them. I belong to the school of thought that a government public relations person should be as helpful as possible, always available, and that he should advise his superior that he owes an answer to the public. The other school of thought is that the public official should not be available, should be selective in whom he sees and whom he favors, should only give out an answer if he wants to do so and has no responsibility in this marker. There are at times in government some men on the inside of a staff who have little conception of the responsibilities of a public official to the people, so they advise pursuing the latter course.

I see nothing wrong in asking you to check reaction of the President. You seem to resent this or else perhaps some one has advised you to avoid such requests.

I would appreciate it if you would develop more background on the news and the upcoming issues. You have a need to be better informed on Congress and government. If some one pointsout to you a development in the news, then you should reply by saying "I do not know the answer but I will try very hard to get it for you right away. I feel that if you did this you would solve most of your problems by preventing them.

The questions and answers should of course be continued. Do not let a little band of wicked men induce you to do otherwise. Such men are of small minds and do not really represent any one but themselves. Please, no umpires. Let no one persuade 90 curb Les Kinsolving or Sarah McClendon or John Osborne or Peter Lisagor.

I would like to add that the President and yourself work for the people. Somehow or other in this government—and not just at the white House, either—some people have been trying to put over the idea that government information should be kept from the masses. Government against People. That is the real issue today. And it is destroying this government.

It is my responsibility and yours to see that this government surfives. Every day we have our part to play.

With sincere good wishes, I am

Very truly yours and Sarah Mc Denden

Ron:

Press reaction to the change in briefing locations is very good. I spoke to several reporters after the briefing and not one of them wanted a return to the lecturn and podium. The only suggested improvement was Jim Weighart recommending that you sit in a chair with a small table beside me it to hold the ash tray, water and file folder. I think you should stick with the table for awhile. The concensus of press opinion of those to whom I spoke was that the change was definitely a positive one. John Maschek and Jim Naughton were supportive. John said we ought to do away with the lectur and podium all together, but did agree that we needed it for formal briefings. Another reporter was quick to note that Helen Thomas seemed to object to the informality because it tended to decrease the we-they atmosphere which she seems to like so well. There were some who muttered about # the change being "superficial," but they were in the minority.

I have one suggestion to make re Tom DeFrank's piece: call Walt Rodgers in and say you don't agree with Newsweek's list of heratorers. Whether you do or not, you'll still make some points in am area where we can use them.

Press Office Staff Meeting

T6/28/75]

Saturday, June 27, 1975 Laurel Lodge 3:15 - 5:45 pm

Present:

Those attending morning meeting, plus spouses of the staff, for the first part of the meeting

Ron opened the session by saying that some spouses were attending the afternoon meeting. They were invited to let them know what their spouses go through at the office.

The President believes everyone should have a vacation. If he does, he performs better. You should sign up for a week or two off, and let Bill Greener know when you want to be gone.

Jim Shuman is reorganizing the news summary and briefing book for the President's press conferences. We need to talk about press conferences and about the President's image.

President's Image

We need to give attention to a series of fetoes which were sustained in Congress which portray the President as a strong leader; however they are portrayed by the President's opponents negatively, as the President being against people, against jobs, etc.

Jim Shuman started the discussion by calling attention to two negative articles on the President in newspapers. We should in daily briefings and contacts with the press and in forums for Presidential speeches and statements stress the point that what the President is doing is being done for strong economic reasons. For the Federal government to step in would affect the economy in ways over a long period that would be damaing.

Jim Shuman, in preparing the President's briefing book, has access to the President's thinking and the way he expresses himslef. He can draft answers based on the facts of the matter and influence the President's wording that way.

After President vetoed bill in each case except the Strip Mining Bill, it has gone back to Congress, been reworked and an acceptable and meaningful bill has come back out, which the President has signed. The President is aware of this.

This point should be made by Ron and others subtly-- "getting out the line". The President could say in his signing statement, something like "once again Congress has been responsible for bringing back a reasonable bill."

We have a chance to communicate the philosophy of government which is limited which realizes it can't do everything for everybody. In daily contact with press, if you can present this in a subtle way, it doesn't make the President look like a 1930's Republican.

Someone has to put this in rhetoric. It has to be said in a number of ways -- planted to columnists. One problem is that the President is giving speeches and has nothing to say. A good example is the NAACP speech Monday.

It is hard for speechwriters to give the President new, fresh rhetoric and ideas. There seems to be the philosophy developed of not throwing money away. We must take risks in doing speeches to give new material.

They need new, fresh thinking relevent to today's problems and today's political mood. That kind of thinking is not all tied together -- it is somewhat risky but there is a high possibility of success and high rewards.

Bob Goldwin had a good point. He said it can be argued that the President has old, tired, free enterprize policies. But it can be agreed the country sees that now is the time that these policies are working.

A good example is the Hugh Sidey piece on normalcy and the Tom Brokaw interviews in Iowa.

The Press Office has had the opportunity to get our ideas included. We have written parts of speeches. We are given chance for input into speeches. We need to get ideas in to work.

We should portray the President as a courageous decision maker who makes decisions not popular at the time. This theme could be used in the year-end list of accomplishments. Also highlighted should be the slow approach to the economy.

We could say the President has definite ideas which are now timely.

The New York Daily News and other newspapers are doing their year-end pieces now. We need to get going on material and get this organized.

The Cabinet reports on accomplishments are due on Thursday.

On the subject of vetoes, the President has vetoed 33 bills - 6 have come back in better form. We should concentrate on high visibility ones, and also be careful since some bills the President signs go beyond what he said our boundaries would be.

Let's get out that the President wants to do the right thing. Congress has proposed wrong things. We don't need to be defensive on it.

The idea of wanting to get the government out of things is right in line. We don't need to be defensive. He's winning people over.

In the long range, the President's association with Bicentennial events is another problem. He needs to be involved in long term themes: where America is coming from, where it wants to go.

The President should identify himself with the spirit of the nation. How does he do it? By accepting 100,000 events in his book? People in country are very excited by their local events commemorating the Bicentennial. The President needn't go to all of them.

The President should go to 4 or 5 events because he does it in the spirit of America. Themes, not events should be the determination.

We will check into Adam Clymer's idea of an historian at the White House.

BRIEFINGS

Ron started the discussion by asking for ideas on what's right and wrong with how the briefing works. Jack has prepared a memo outlining the areas of thought. Everyone has read the memo. We don't intentionally want to irritate the press corps by letting briefing times slide. We use the excuse of getting prepared, and we are too prepared for the questions not asked. Let's get a flat starting time and stick to whatever time we have announced.

Everybody agrees we need daily briefings of some sort. How do we control them? If we ask the departments to take technical questions, attendance will slack off, and we spend the rest of the day getting reporters together with people in the departments. We now spend 6 hours a day on preparing for the briefing. This takes away from our other responsibilities.

One reporter suggested someone should go through the press room informally early in the morning to find out the areas of interest.

Ron as Press Secretary should spend his time on key things, not getting extra guidance. If the staff moves out and gets substance and brings it together, we'll alleviate Ron's having to do that.

If we go to a fixed briefing time and don't have key issues, we can go out and say we're not prepared. We can have the reporters give their questions to Larry, Bill and other staff unless it is a big issue.

Reporters will accept it is the truth if we say we have not had time to prepare on that. We should know about items the night before that will be questions the next day. Don't wait until the next morning.

The two briefing system in the morning was proposed by some reporters. Someone would go out at 9 or 9:30 and get rid of the routine announcements. Whatever questions can be answered then should be answered. Questions that can't be answered should be checked for answers and given at the 11:30 or 12 o'clock briefing. Two-a-day briefings should be looked at as another opportunity to get the President's word out to the PM papers.

If we lock ourselves to a system, it's better for a 10:30 briefing with routine announcements released at 9:30 a.m. The schedule with lots of details could be available the night before. Jack or Bill G. could go out and test the waters with the first briefing. The drawback is that the antagonisim is greater if we can't go on as scheduled.

It doesn't matter what time the briefing is if we do it at the same time every day - they are happy with the 11:30 time, if we stick to it.

If we post things at the same time every day even the one-man bureaus will drop by to see if anything was released affecting their area.

Upto now, we have used the system of important things being posted in the morning and routine things in the afternoon.

Announcements would not necessarily be in the briefing transcript, since the weekly compilation of Presidential documents is really the official record of items released by the White House.

Bill Roberts has suggested that we do a ;daily compilation of press office releases at the end of the day. We are now doing that in one form of the cover sheet for the briefing listing our releases, but it would be an excellent idea to do an end-of-the-day sheet on everything released so no one could complain they didn't know we released something.

Proposed timing for making material available each day:

10:30 am Posting of:

Very detailed schedule for the day Routine announcements

Daily briefing by Ron (or Bill G. if Ron is tied up in meetings)
Ron comes in if finished before briefing conclues, and
carries on with information he has

3:30 pm Posting of any items not ready for morning briefing

5:00 pm Summary of everything put out today

Every posting is the responsibility of Jack Hushen.

Maybe Ron should wander into the briefing room between 3:30 and 4 pm each day. If he made it periodic, he could informally answer questions then. The press might save their questions for then.

Perhaps we should reinstate the policy we had previously of having something positive at the beginning of each briefing. That practice was a good one, and has fallen by the wayside. We could start by saying "The President was pleased this morning...."

One suggestion from a report was that the press is not given Ron's viewpoint, but that Ron stick to the facts and get those out without his opinion intertwined.

We would still be getting the facts out in a positive manner. It would also work well by starting an answer saying, "well you know.." and give two paragraphs of a low-key "lecture". Don't criticize, but state the facts very positively. The President believes this and this. Give them a deeper, more informative idea of the President's views.

Another area is that we need to fight harder for what we want from the President in meeting with him each morning. If we had done that with the Rockefeller Commission report, all of our problems on whether it would be released could have been alleviated. We need to tell the President when the answer he gives isn't sufficient, and we need further information. The President doesn't mind. Let's be more forceful in presenting our views to him, and press him a little when we know what avenue the questions will take. Helen Thomas has said Press Secretaries are afraid to talk to the President and ask him the necessary question. There may be some truth to that.

There are too many staff people in Ron's morning meeting with the President. Lately it has been used for Congressional suggestions from Marsh, or Hartmann suggestions for appointments. The Press Secretary should meet with the President without other White House staff in there -- preferably alone. He could then check whatever facts he needed to after that discussion, with others on the Senior staff. If the President had to be consulted after discussions with senior staff, he could call the President. Maybe that would waste the President's time - it's better for senior staff to be there.

It is imperative that when the Press Secretary gets Presidential decisions, he feeds it into the system, to get it accomplished. An example of this not being done was the way the situation was handled where Jerry Warren was the President's representative to the Eugene Pullium funeral.

It would probably be a good idea to have one other staff person in R on's meeting with the President for just this purpose - to implement the decisions the

President makes, and also for coordinating the President's instructions. This person (Cheney or Rumsfeld) would just be an observer to discussions of press matters, and not have the power to veto what the President and Ron decided.

If the briefings were in a more informal setting, they would be less hostile. We could reate a less formal setting by putting a platform in the center of the long wall by the collonade, which would eliminate rows and rows of reporters, and would make the atmosphere more in a semi-circle. It should be elevated so Ron could be seen - there could be a small riser. Ron could use a stool and lavalier microphone, with the podium off to the side. Or he could sit by the entrance door, on a table, with a lavalier mike. This would encourage informality.

Informality could also be accomplished by reducing the number of aides that follow Ron into the briefing. There should only be two -- the others should sit in Jack's office and listen so they would hear when they are supposed to provide information.

Monday we could do things the routine way, and announce the new procedure. Tuesday would begin the new procedure, and the new logistical set-up.

Ron should maintain control of the briefings. He can turn to a different side of the room if hostile questions arise from the malcontents on one side. It could control a little the fact that some reporters use briefings as ego trips if he could turn away from them.

Audio taping and broadcast use of briefings:

The briefing is a way to get the President's message out, as Jack says in his memo. We need to get all the free time we can during the campaign because of the new campaign laws. Need to use it as an opportunity to "get out the line". However some kind of control needs to be used over its release to prevent editing and piecing together semgents to distort the contents or meaning.

Peer pressure would be brought to bear if someone like Kinsolving used reporters questions the wrong way on the recording. Fred Barnes started a new thing by criticizing reporters questions in the piece he did in the Star.

One point is if we are trying for informality in briefings, and then tape them, they must be more formal. The two objectives are incompatible.

The briefings must be organized subtly - they can't be in a truly informal setting. Ron must have it in his mind for every word and every question that he controls the briefing, and how it would sound on actualities.

We will take time out of the schedule each day this week to go over the briefing transcript, along with listening to the tape to see what would happen if it were recorded and edited by radio reporters.

If we have two areas in the briefing room -- one for formal briefings and one for informal briefings, won't the press feel like we are trying to cram things down their throats by chosing who we place in the different set-ups?

The press will ask what happened at Camp David? Ron can say one of the things that was discussed and considered was at the end of the briefing we could do portions for sound and film.

Monday we could say before the briefing starts: "I know you're wondering what we talked about at Camp David, and here is one thing: We have had frequent requests for sound and film of briefings. We are receptive to requests for tapes of briefings.

This will give the radio people more money - because they will have actualities. CBS now asks almost every day for recordings.

Maybe we should be subtle instead - let the word out that if they want some tapes of some topic, we are receptive.

Another idea would be Ron could do for sound and film after the breifing, the topic of interest, instead of allowing taping in the actual briefing. One mult could be used for both radio and television. The wire reporters could watch the proceedings. It would be controlled so it wouldn't turn into another briefing.

The Press Office schedule must fit together with the new briefing schedule. Ron doesn't feel like he has enough information when he goes into the Senior Staff meetings in the morning - he needs more information on the announcements for the day, and our plans for the schedule. We should have all that is done in the 8:30 meeting concluded before the Senior Staff meeting at 8 a.m. so that Ron can discuss it there.

Everyone could come in at 7:30 to discuss the day's activities. The morning notes would have arrived at 7:15 am from the News Summary office. John Carlson would come in at 7:50 after his meeting to brief Ron on what to expect in that area for the day. All the morning reading should be done by that time.

The clippings would have to be done by then. Larry Brock (the summer intern) should come in at 6 a.m. to get the clippings and overnight wires done by the earlier time.

The rest of the morning could then be used for suggestions of input into what the President does, and to concentrate on major points. We should be raising flags and flagging trouble spots. More could be concentrated on this area. At 8:30 at the conclusion of the Senior Staff meeting, Ron could then give a report on what went on in Senior Staff, and the staff should have answers ready on the questions that were discussed between 7:30 and 8:00 a.m. We'll identify areas that need further discussion with the President and senior staff, and lay out the answers we already have. We need to have the right questions and the right follow-up questions. This meeting needs to be more disciplined and productive.

It is difficult following the briefing not to relax a little and take the accumulated miscellaneous phone calls. We need to get busy preparing answers for whatever questions we know will come up the next day in the briefing - start right on.

Ron emphasized we are falling down on our advisory role to the President as to when he should do things for the best press coverage, etc. That area needs to be concentrated on considerably more.

Our questions to the President daily drive him to make policy. Rumsfeld looks to us to raise these flags. We must do better in this area.

Another thing to emphasize is that we all need to be tougher and stop taking pat answers. Don't take crap. The Senior staff needs to take time to give us proper answers. We are the White House's face to the public. That is an important role - as important as any other in the White House. We are one of the nine senior offices in the White House. We are the largest staff. We need to have cooperation.

[6/28/75] Saturday June 30 10 am Session Buen in place 90110 inters. Changest better have been made. now 6 inthe old now on plateau. What do we do now? Inherited preis office system. Have made some changes. More are can do? Daint og what geny went gerough when he was there, and things now not so bad. Jeny viel guir edlas: noway anyone can know what go through Nighty honored and unique situation gest as subject to personal grabbens, etc.

Jury:

No way son create edial man with fempenment for you must be created in ol.

Don't have to him down low Ziegles. blight wear him

Create own set of sucumstance Lit everyone else de that

Drawing attention to past only stugtain Change consistions that were then. Have it unaffected by sluigs + arrows are fellow his lead to next tak it personally after Dephant cardon on front of Star showed it slyping lower step it called aliphant. Perfect-defanged oliphant. Professionalism is beyword. Spend sem on that speeds people arth him and by him. when have metrices, remember when getting information from contact, share information with each other free Secretary had not have five for details. We gets
most Staff person has to take abuse.

Follow through anyway. Improve situation by detailed information can to make live miserable tealate Don't make them here

cruel x sich

stupid

3 type:



heart in night place hux....

humor (example Bertz bad but not that bad your cerest got I wrong out of

Reporters dedn't Dean't med to associate it

nour argierent ballogaine, argistet circumstan

Professionalin > 2 things to lo.

Pres Secretary now has better acces than any Pres decretary since Haggerty when sticky subject raised early something to ustead by "I don't know".

Ohat are comback to haveryou filled

Leduce bruging book to 18 size.

Knowing have it, makes you relay.

Let confidence from stapp, not primining answer,

is in busying book

Javial expression - our Hurough them can tip off July looking for soft yet

Lersons of Part

Revent plan-off showed us donger

of failing into trap: as against

them.

Court allow us organist them to set in

See people around TT not as strong as
you leaking things out that are
darraging.

If accused of charges that can't be sub. stanciated, forget it.

many times when things conveniently slipped mind. Will not work.
(Commanly median)

Very sew time to say "I don't know. -Young on phone over say "lif check." Small but important distriction.

about to read and stage not sure, should not hesitate to talk about it.

In washington Sout and press missing opportunity to structure them.



put heat ou agreeres for jurial out facts
for unbarrising injournation.

Cean't let guy off with pat answers.

How to pin them to wall.

Rout make girls press approas. Dat

pair po it.

de dealings with agencies of they are onsy put out information-get out facts

open administration wes not mean no secret meetings. Means will talk fully Could restrict of

Staff has to be used. Ferret out cuformation Can't take out information. Have to look at it, their about it, is it sight?

Lan Common point: Obrough conlessness

Pres oppices could make a seporter

write a unsleading story Counter

mad good point of civility and

plosonablemen

Sest way for this to see curlity happens is for stoff to set example will embolder John Oshornes Dan Saran Frank Commiss to see it. Don't have to set them up

NATIONAL 45-481

Encouraging orgins:

Eackoirals in wagir newspapers.

No how yith reactive.

when you say something and its true and you try to obtain with it, people are lucient you. Example:

are delicity in dealing with.

economy.

Source stories coming out of w. D. when well familed and well thought out are good. Let positive stuff come out.

Stop can be butter lised:

8:30 muching wast of time

Key deputies obside come with questions

+ onsures by basic realizer not

don, delay is on 20 min. Should

know pressure points.

Should be thinking about another, what

is it designed to do?

Seranatoris.

Morx important thing the Free Sentary can do is get hands drity. Envery one has to do everything Known what everyone does.

Cont live on past successes. Never entirely puiched with problem or come



Should mivolve Morgeta and her staff Shey have definite Theirs they to for TT. Not farm which Have much to do on their seum. Duch to groups. Helps build moved in country

John Corlson works beautifully with Margita's stoff.

Legal approach to adversary selationship

not good definition.

Meeds to be definition.

Propersional relationship-skepticism that

is healthy.

Paspherry column hereard lessons of

Spatergate.

Communications Between Offices . lipper, laure.
Margita

Joch & Larry take calle so Roux Buil can de

Jach:

Importation not going upstaces to downstaus.
Rout Bill do contact work & reporters
benow where information is
Sine responsibility—durids it up in
definent areas.

Surfural communications, have to be morked on copies of amountements have to be guin to all.

copies to spekesmen for Press.

Larry

Key to knowledge of while operation is

8:30 metring. That is stepping point

for day besighing meeting.

Dave agained funior stopy meeting.

Disto through Senior stopy meeting.

To pres meeting to plan meet day.

marks with Greener.

Change in physical arrangement of lawer

press offer.

Light at door to not assuer phone.

Knows weighting. Can assuer question

so not as congested.

Change location of year machine.

Put dest facing wor to some queries.

Perording belos sut full carlle and draffic with routine queries.



Guidaver given to everyone - perox it and gives espece to everyone.

How often is how asked questions he doesn't know about?

bruging information. par over prepared in topics. huder-prepared in depth under each topic.

Seil wil look into reconstruction of lower office. Joch will se everywe in upper office gets copies.

make more use of assistants in briefings:

ceall assistant to poduin to answer?

If don't want to go further, expert stitling
there.

Japenerording og singing?
Memos og Servior staff guidance- Ron dickated?



Scheduling news conferences and speeches: du major neues event each day Scheduling meting- who goes grom Pous Office? And Coaveney working with Chency. Muno-Munday- on Prus office representation Row should ustate in Surior Staff med for cooperation in advance planning In city major auchoman W. W. conjectures --Policy of amounting trips. Red & key Jones & Cherry descus a plan But set on it. Het back, ounty meno to IT of approved, team goes out. New secumstances offices worked out Reporters request for interirues letters to how - nice is, but special interests on trips Pre-drip publicity. critical letters agains als - Eric makes calls to find out. Good pres pet gas publicity. Pre-trip law-hey salesperson



avden come back aserane; y med & from udvois, use Manigeta.

Bob Mead

Meetings need input

Meetings need input

In upcoming company show him as guy

he is decent - good image

Therewater for short film clips, etc.

for him to get used to it.

Visual effects?

To makes time in his day where Boh

works with him.

Local issue

Local pres

local pres

Les of statements

Drucking pres office on AFI

Rey in with political experts

Rou would gather local presen one end of preserve Bung IT over std

Prus opper input juto seteduling.
Departments used to get cisies,



Relationship between comparing per office.

Real dangers y comparing press offices

deemst know who it goe it at W. H.

Pules have to apply on publications

Co ordinated through one person.

Margita will do menso this wish

Recommendations for people in Prisoffice.

M's announcement for compage

Surprise element important.

Umpact on people in bruging room

writing stone. Shows of could

enough to come lawn.

July 7 or 8 come to brigging Room

writing prior amountment

with mis ford birds, llowing Pachard,

So Callaway

Hany Bo committee to length at

White block to tack chout it

Bu Callaway - 50 reporters - pelitical

met for Q A.

avoid plitzing networks
her on morning shows.
Harlow , Zaint.

Send teacloway suggested pres schedule along with up orten

PRESS OFFICE STAFF MEETING

Laurel Lodge - Camp David Saturday - June 30 1975

10:15 am - 12:35 pm

Present:

Ron Nessen Bill Greener Jerry Warren Jack Hushen[†] Larry Speaks Bill Roberts Tom DeCair Bob Mead

Jack Hushen Eric Rosenburger
Larry Speaks Jim Shuman
Margita White Connie Gerrard

Ron Nessen began the meeting by saying he had been Press Secretary for 9 or 10 months and during that time changes for the better have been made. The changes which have been inaugurated have been in practice for about six months, and now press relations are in a plateau. We need to think about what we will do now. We inherited the press office system, and have made some changes. But we need to explore what more we can do.

Jerry Warren will be leaving the staff. Jerry has been through a lot of experience in the Press Office, and he will now give his ideas and thoughts on our office and how it could be improved:

<u>Jerry Warren:</u> There is no way anyone can know what a member of the Press Office staff goes through until he experiences it himself. These observations are not intended to be taken personally, but are given in the spirit of love for all of you.

It is a highly honored and unique situation to be a member of the Press Office staff. The person who occupies the spot of Press Secretary is just as subject to personal problems, temperments, as anyone else. But one must go further when he holds the job. There is no way one can create the ideal man with the perfect temperment for the job of Press Secretary. It must be created in the job.

Overriding everything else is that we have a great opportunity now in the press office. We don't have to live down Ron Ziegler. We didn't create him. We can create our own set of circumstances. Let others then make the comparisons. Drawing attention to the past only strengthens them. The thing to do is to change the conditions that existed then.

The President has been unaffected by the slings and arrows. We should all follow his lead to not take things personally.

After the Olpihant cartoon on the front page of the Star, which showed the President slipping down the steps in Austria, the President called Oliphant and asked for the cartoon. It was a perfect move -- it defanged Oliphant. We should let that be an example.

Things to keep in mind as the key concepts:

<u>Professionalism.</u> A quote by Jim Deakin on the Paul Duke show Monday night is that this Press Secretary is the least prepared. We need to spend time working on things like that. The Press Secretary needs people with him and by him.

It is important to share information with each. When you attend meetings, and when getting information from contacts, remember that everyone needs that information. The Press Secretary does not have time for details. He gets the mood of the situation from the person providing information. It is up to the staff to get the details, even if it means taking abuse from other White House staff members who say they have discussed this with the Press Secretary. Explain that he has the mood - you need the details. Follow through and be thorough.

There are malcontents in the press who will do anything they can to make the lives miserable of the press office. Isoalte them! Let their peers pressure them. Don't make them heroes. There are three types of press people who give trouble: cruel and sick, stupid, and those with their hearts in the right place but still give the press office a very bad time.

<u>Humor</u>. There are many lessons of ill-timed humor. Latest example is Secretary Butz joke that Jesus Christ got one wrong out of twelve.

After the issue of cover-up was raised by Mary McGrory in the June 6 briefing, Ron made the association in his mind. The reporters didn't make the association. The association did not need to be re-enforced out loud.

Now it is a different ballgame with a different set of circumstances.

Confidence. The Press Secretary now has better access to the President than any previous press secretary since Jim Haggerty. When a sticky subject is raised, say something istead of "I don't know." That will come back to haunt you. Even say, "I'll check" which doesn't mean, "I don't know" but that a check will be made. It is a small but important distinction.

Confidence is gained by such things as reducing the briefing book to 1/8 of its present size, or carrying only a folder into the briefing. It is used

now as a security blanket, and having it makes Ron relax. You should obtain confidence from the staff, and not from knowing the answer is in the briefing book.

Facial expressions also contribute to confidence. Through facial expression people can be tipped off, who are looking for a soft spot. Do not look tense or apprehensive. Be stone faced in briefings no matter what the line of questioning.

Lessons from the Past:

The recent flare-up showed the danger of falling into the trap of "us against them." You don't need to cater or to demean yourself. But you can't allow the "us against them" attitude to set in, however. We see people around the President who are not as strong as we are, leaking things that are damaging. If you are accused of charges that can't be substantiated, forget it.

Many times in the past things have conveniently slipped the mind. That will not work. A good example of this is the Connally meeting.

When the Press Secretary shows someone a statement about to be read, and the staff member is not sure it is the right thing, the staff member should not hesitate to talk about it to be absolutely certain that it is the thing to do, and that the information is correct.

In Washington the government and the press are missing a great opportunity to strengthen their relationship. An effort should be made to get rid of little nagging stories that have been around for a few year. White House should put heat on the agencies to get out the facts and figures, even if it is embarrassing information. In dealing with the agencies if they are ansy about putting out information, still insist that they get out the facts.

Don't let your contacts off with pat answers. Pin them to the wall for the information that is necessary. Go back time and time again to get it correct.

Don't make the secretaries in the office press spokesmen. They are not paid for it, nor have experience for it.

An open administration does not mean no secret meetings of the President. It means that we'll talk about it freely. You can't restrict who the President sees.

Staff has to be used. Ferret out information. You can't take the information your contacts provide and leave it at that. Look at it, examine it, think about it. Go back again and again if necessary.

Lou Cannon had a point in his piece on press relations. Through carelessness a press officer could cause a reporter to write a misleading story. Frank Cormier made a good point of civility and reasonableness also. The best way to have this happen is for the staff to set the example. Doing this will embolden the John Osbornes, Don Bacons, Frank Cormiers, who see it.

Everyone might like to read the William Raspberry column on the unlearned lesson of Watergate. A copy is attached.

Encouraging signs:

There are good editorials in major newspapers. No knee-jerk reactions.

When you say something and it's true and you stick with it, people will believe you. Example is the credibility in dealing with economy and solutions to it.

Source stories coming out of the White House when well founded and well thought out are good. Let the positive stuff come out.

Staff Should be Better Used:

The 8:30 meetings are a waste of time. Key deputies should come with questions and answers, and if their basic reading is not done, the meeting should be delayed 15 or 20 minutes. By time of meeting, you should know pressues points. We should think about the purpose of the meeting: What is it designed to do?

The most important thing the staff can do is to get its hands dirty. Everyone has to do everything. Everyone has to know what everyone else does. This is particularly true in this busy period coming up with travel and campaign.

You can't live on past successes. You are never entirely finished with problems or issues. Don't dismiss them because they seem over.

Press Office should involve Margita and her staff. They have definite things they can do for the President. They are not a Press Office Farm Club, but have much to do on their own: talk to groups, help to build mood in country, etc. John Carlson works beautifully with Margita's staff.

Legal approach to adversary relationship:

That's not a good definition. There needs to be a different approach, one of a professional relationship and healthy skepticism.

Ron Nessen then conducted a discussion on communications. One major thing we need to work on is communication between upper and lower press offices, and Margita's operation. Jack and Larry could take more calls so that Ron and Bill could do more work, if they had the same information as Ron and Bill.

The information is not going upstairs to downstairs. Ron and Bill do the contact work, and the reporters know where the information is, so they call upstairs. It was suggested that each press officer have a definite responsibility so that the areas can be divided up, and one person is the "expert" on different areas. That person is the resource person during the day to take calls.

Internal communications must also be worked on. Copies of announcements in briefings must be given to all. Copies of memos to Ron on guidance should be given to each of the spokesmen. Ron has always said each press office should have an identical briefing book to him. Everyone should have a copy of the foreign guidance.

The staff felt the key to knowledge of the whole operation is the 8:30 am meeting. That is the stepping point for the day. That meeting needs to be more disciplined. We should have an agenda for that meeting: (1) Ron should brief the staff on what was discussed in the Senior staff meeting. (2) Aides should get in again sometime during the day to discuss things. Perhaps 5 pm would be a good time to get together to plan the next day. This portion could be with Greener.

It would help to have a change in the physical arrangements of the lower press office.

One girl at the door not to answer phones, but to know all the information of what releases would be coming when. They would answer questions so that press don't have to wander in and make the area so congested.

Perhaps a change of location of the xerox machine could be made so that people don't have to come in touse it.

The recording of announcements and briefing times help out a lot in cutting down phone calls and routine queries.

There was a discussion of how often Ron is asked questions he doesn't know about? Generally about 2% of the time. Ron is over prepared in topics in the briefing. He is under prepared in the depth of important topics that he will be asked about.

Assignments were given for Bill Greener to look into the possibilities of reconstruction of lower press office to incorporate 3 feet behind the podium into space for the press office.

Jack Hushen will see that everyone in upper office gets copies of everything put out so that ron and others are informed.

The suggestion of making more use of assistants in briefings was discussed. Should Ron call assistants to podium to answer questions? However if the expert is there, and we don't want to go any further, that presents a problem. It works both ways.

Should we tape record the briefing for Press Office staff? Then assistants could go back immediately to find out Ron's exact words if needed before the transcript became available.

It would be helpful if when Ron came out of Senior Staff meetings, and sessions with the President, he would dictate the guidance given, which would then be distributed to the other staff people.

On Scheduling news conferences and speeches, a good job is being done now that Jerry Jones is doing the scheduling and trying to get one major news event each day. Someone from the press office should represent Ron to have input on what is good from the news point of view. There are apparently no set schedule meetings, and they are very unproductive.

Eric outlined the procedure that has been used in <u>advance scheduling</u> up to now. Red Caveney has been working directly with Cheney and Rumsfeld. He has been bypassing the scheduling people. Cavaney, Jerry Jones, Cheney discuss a proposed trip and get an outline of it. Then the Advance office does a pre-advance. When pre-advance concluded, Cavaney does memo to President, which is almost always approved. If it is approved, then the advance goes out. In the meantime if new circumstances arise, things must be worked out.

Ron should restate in Senior Staff meeting the need for cooperation in advance planning with members of Press Office staff.

Bob Mead said that on <u>road trips</u>, the President should meet with the major local anchormen in the large cities. We should get a good policy for announcing upcoming trips. For requests for interviews with the President from papers and stations throughout the country, they should be turned down nicely over Ron's signature, then given to Eric to take with him to that particular city. Special effort should be made to notify them and make sure they have local credentials for the President's visit.

Pre-trip publicity needs to be improved. A press kit needs to be assembled with information and pictures to stir up interest in getting crowds. The advance person going out needs to be a low-key salesperson.

When there are critical letters after a trip, they should be given to Eric so that he can make phone calls to smooth over things and see where problems can be corrected.

If help is needed from editors and publishers, use Margita's operation to assist.

The image of the President in upcoming months was discussed. Bob Mead said not every press conference needs to be on television. Meetings where President's television appearances are discussed should be attended by Bob or someone in his office. In upcoming campaign show him the decent guy he is: with his good image. He could use teleprompter for short film clips, etc. to enable the President to get used to it. The President should make time in his day when Bob could go in and work with him or he could practice by himself with a tape recorder or teleprompter.

In the <u>upcoming campaign</u> we need to think about the local issues in the various places the President will visit, local press coverage, use of state= ments on the issues, traveling press office on Air Force One, and to stayed in with political experts.

In former days the Press Secretary would gather local press together at the airport at one end of press area. Press Secretary would come over and say hello. He would then bring the President over to meet local press. National press would be there, but behind the local press. It was an effective technique.

The departments and agencies were asked for input into local issues. We need to be careful on how that is handled if it is decided to do that.

Margita mentioned that we need to think about the relationship between the campaign press office and the White House press office. The real danger of the campaign press office is when it doesn't know who it has liaison with at the White House.

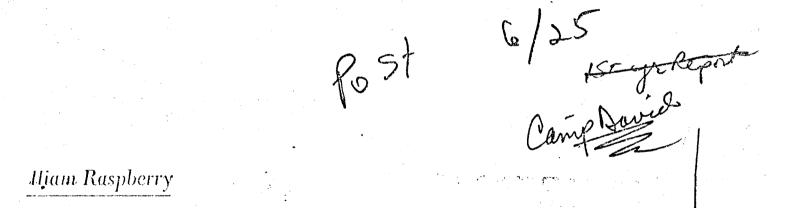
Rules have to be made on millions of requests on publications. They need to be coordinated through person and some ground rules need to be set up. Margita will do a memo to Ron this week on that area, and give recommendations to him for people to head the campaign press office.

On the President's announcement of his candidacy, the surprise element is important. It has an impact on the people in the briefing room writing stories. It shows the President cares enough to come and make the announcement himself. Plan as of now shows the President coming to the briefing room July 7 or 8 without any prior announcement. Mrs. Ford, and any of the children here will accompany him. Also Bo Callaway and David Packard. Then the President will have lunch in the residence with Callaway and Packard to talk about the campaign. That gets it out of the Oval Office, and yet shows the President is interested.

Tom will get for Ron a list of 50 political reporters that Bo Callaway could have over for a Q and A session.

We should avoid blitzing the Sunday shows with political people because it will be written up as one story. Harlow and Laird could be used on the morning news shows the next day, and Callaway would go on Meet the Press, with the largest viewing audience of Sunday talk show.

We should also send Callaway a suggested press schedule along with the list of reporters.



The Unlearned Lesson of Watergate

materials. Please contact the Gerald R. Ford Presidential Library for access to

Some items in this folder were not digitized because it contains copyrighted

these materials.

[6/28/75]

PRESS OFFICE STAFF MEETING

Laurel Lodge - Camp David Saturday - June 30 1975

10:15 am - 12:35 pm

Present:

Ron Nessen Bill Greener Jerry Warren Jack Hushen Larry Speaks Margita White Bill Roberts
Tom DeCair
Bob Mead
Eric Rosenburger
Jim Shuman
Connie Gerrard

Ron Nessen began the meeting by saying he had been Press Secretary for 9 or 10 months and during that time changes for the better have been made. The changes which have been inaugurated have bee in practice for about six months, and now press relations are in a plateau. We need to think about what we will do now. We inherited the press office system, and have made some changes. But we need to explore what more we can do.

Jerry Warren will be leaving the staff. Jerry has been through a lot of experience in the Press Office, and he will now give his ideas and thoughts on our office and how it could be improved:

Jerry Warren: There is no way anyone can know what a member of the Press Office staff goes through until he experiences it himself. These observations are not intended to be taken personally, but are given in the spirit of love for all of you.

It is a highly honored and unique situation to be a member of the Press Office staff. The person who occupies the spot of Press Secretary is just as subject to personal problems, temperments, as anyone else. But one must go further when he holds the job. There is no way one can create the ideal man with the perfect temperment for the job of Press Secretary. It must be created in the job.

Overriding everything else is that we have a great opportunity now in the press office. We don't have to live down Ron Ziegler. We didn't create him. We can create our own set of circumstances. Let others then make the comparisons. Drawing attention to the past only strengthens them. The thing to do is to change the conditions that existed then.

The President has been unaffected by the slings and arrows. We should all follow his lead to not take things personally.

After the Olpihant cartoon on the front page of the Star, which showed the President slipping down the steps in Austria, the President called Oliphant and asked for the cartoon. It was a perfect move -- it defanged Oliphant. We should let that be an example.

Things to keep in mind as the key concepts:

<u>Professionalism.</u> A quote by Jim Deakin on the Paul Duke show Monday night is that this Press Secretary is the least prepared. We need to spend time working on things like that. The Press Secretary needs people with him and by him.

It is important to share information with each. When you attend meetings, and when getting information from contacts, remember that everyone needs that information. The Press Secretary does not have time for details. He gets the mood of the situation from the person providing information. It is up to the staff to get the details, even if it means taking abuse from other White House staff members who say they have discussed this with the Press Secretary. Explain that he has the mood - you need the details. Follow through and be thorough.

There are malcontents in the press who will do anything they can to make the lives miserable of the press office. Isoalte them! Let their peers pressure them. Don't make them heroes. There are three types of press people who give trouble: cruel and sick, stupid, and those with their hearts in the right place but still give the press office a very bad time.

<u>Humor</u>. There are many lessons of ill-timed humor. Latest example is Secretary Butz joke that Jesus Christ got one wrong out of twelve.

After the issue of cover-up was raised by Mary McGrory in the June 6 briefing, Ron made the association in his mind. The reporters didn't make the association. The association did not need to be re-enforced out loud.

Now it is a different ballgame with a different set of circumstances.

Confidence. The Press Secretary now has better access to the President than any previous press secretary since Jim Haggerty. When a sticky subject is raised, say something istead of "I don't know." That will come back to haunt you. Even say, "I'll check" which doesn't mean, "I don't know" but that a check will be made. It is a small but important distinction.

Confidence is gained by such things as reducing the briefing book to 1/8 of its present size, or carrying only a folder into the briefing. It is used

now as a security blanket, and having it makes Ron relax. You should obtain confidence from the staff, and not from knowing the answer is in the briefing book.

Facial expressions also contribute to confidence. Through facial expression people can be tipped off, who are looking for a soft spot. Do not look tense or apprehensive. Be stone faced in briefings no matter what the line of questioning.

Lessons from the Past:

The recent flare-up showed the danger of falling into the trap of "us against them." You don't need to cater or to demean yourself. But you can't allow the "us against them" attitude to set in, however. We see people around the President who are not as strong as we are, leaking things that are damaging. If you are accused of charges that can't be substantiated, forget it.

Many times in the past things have conveniently slipped the mind. That will not work. A good example of this is the Connally meeting.

When the Press Secretary shows someone a statement about to be read, and the staff member is not sure it is the right thing, the staff member should not hesitate to talk about it to be absolutely certain that it is the thing to do, and that the information is correct.

In Washington the government and the press are missing a great opportunity to strengthen their relationship. An effort should be made to get rid of little nagging stories that have been around for a few year. White House should put heat on the agencies to get out the facts and figures, even if it is embarrassing information. In dealing with the agencies if they are ansy about putting out information, still insist that they get out the facts.

Don't let your contacts off with pat answers. Pin them to the wall for the information that is necessary. Go back time and time again to get it correct.

Don't make the secretaries in the office press spokesmen. They are not paid for it, nor have experience for it.

An open administration does not mean no secret meetings of the President. It means that we'll talk about it freely. You can't restrict who the President sees.

Staff has to be used. Ferret out information. You can't take the information your contacts provide and leave it at that. Look at it, examine it, think about it. Go back again and again if necessary.

Lou Cannon had a point in his piece on press relations. Through carelessness a press officer could cause a reporter to write a misleading story. Frank Cormier made a good point of civility and reasonableness also. The best way to have this happen is for the staff to set the example. Doing this will embolden the John Osbornes, Don Bacons, Frank Cormiers, who see it.

Everyone might like to read the William Raspberry column on the unlearned lesson of Watergate. A copy is attached.

Encouraging signs:

There are good editorials in major newspapers. No knee-jerk reactions.

When you say something and it's true and you stick with it, people will believe you. Example is the credibility in dealing with economy and solutions to it.

Source stories coming out of the White House when well founded and well thought out are good. Let the positive stuff come out.

Staff Should be Better Used:

The 8:30 meetings are a waste of time. Key deputies should come with questions and answers, and if their basic reading is not done, the meeting should be delayed 15 or 20 minutes. By time of meeting, you should know pressues points. We should think about the purpose of the meeting: What is it designed to do?

The most important thing the staff can do is to get its hands dirty. Everyone has to do everything. Everyone has to know what everyone else does. This is particularly true in this busy period coming up with travel and campaign.

You can't live on past successes. You are never entirely finished with problems or issues. Don't dismiss them because they seem over.

Press Office should involve Margita and her staff. They have definite things they can do for the President. They are not a Press Office Farm Club, but have much to do on their own: talk to groups, help to build mood in country, etc. John Carlson works beautifully with Margita's staff.

Legal approach to adversary relationship:

That's not a good definition. There needs to be a different approach, one of a professional relationship and healthy skepticism.

Ron Nessen then conducted a discussion on communications. One major thing we need to work on is communication between upper and lower press offices, and Margita's operation. Jack and Larry could take more calls so that Ron and Bill could do more work, if they had the same information as Ron and Bill.

The information is not going upstairs to downstairs. Ron and Bill do the contact work, and the reporters know where the information is, so they call upstairs. It was suggested that each press officer have a definite responsibility so that the areas can be divided up, and one person is the "expert" on different areas. That person is the resource person during the day to take calls.

Internal communications must also be worked on. Copies of announcements in briefings must be given to all. Copies of memos to Ron on guidance should be given to each of the spokesmen. Ron has always said each press office should have an identical briefing book to him. Everyone should have a copy of the foreign guidance.

The staff felt the key to knowledge of the whole operation is the 8:30 am meeting. That is the stepping point for the day. That meeting needs to be more disciplined. We should have an agenda for that meeting: (1) Ron should brief the staff on what was discussed in the Senior staff meeting. (2) Aides should get in again sometime during the day to discuss things. Perhaps 5 pm would be a good time to get together to plan the next day. This portion could be with Greener.

It would help to have a change in the physical arrangements of the lower press office.

One girl at the door not to answer phones, but to know all the information of what releases would be coming when. They would answer questions so that press don't have to wander in and make the area so congested.

Perhaps a change of location of the xerox machine could be made so that people don't have to come in touse it.

The recording of announcements and briefing times help out a lot in cutting down phone calls and routine queries.

There was a discussion of how often Ron is asked questions he doesn't know about? Generally about 2% of the time. Ron is over prepared in topics in the briefing. He is under prepared in the depth of important topics that he will be asked about.

Assignments were given for Bill Greener to look into the possibilities of reconstruction of lower press office to incorporate 3 feet behind the podium into space for the press office.

Jack Hushen will see that everyone in upper office gets copies of everything put out so that ron and others are informed.

The suggestion of making more use of assistants in briefings was discussed. Should Ron call assistants to podium to answer questions? However if the expert is there, and we don't want to go any further, that presents a problem. It works both ways.

Should we tape record the briefing for Press Office staff? Then assistants could go back immediately to find out Ron's exact words if needed before the transcript became available.

It would be helpful if when Ron came out of Senior Staff meetings, and sessions with the President, he would dictate the guidance given, which would then be distributed to the other staff people.

On Scheduling news conferences and speeches, a good job is being done now that Jerry Jones is doing the scheduling and trying to get one major news event each day. Someone from the press office should represent Ron to have input on what is good from the news point of view. There are apparently no set schedule meetings, and they are very unproductive.

Eric outlined the procedure that has been used in <u>advance scheduling</u> up to now. Red Caveney has been working directly with Cheney and Rumsfeld. He has been bypassing the scheduling people. Cavaney, Jerry Jones, Cheney discuss a proposed trip and get an outline of it. Then the Advance office does a pre-advance. When pre-advance concluded, Cavaney does memo to President, which is almost always approved. If it is approved, then the advance goes out. In the meantime if new circumstances arise, things must be worked out.

Ron should restate in Senior Staff meeting the need for cooperation in advance planning with members of Press Office staff.

Bob Mead said that on <u>road trips</u>, the President should meet with the major local anchormen in the large cities. We should get a good policy for announcing upcoming trips. For requests for interviews with the President from papers and stations throughout the country, they should be turned down nicely over Ron's signature, then given to Eric to take with him to that particular city. Special effort should be made to notify them and make sure they have local credentials for the President's visit.

Pre-trip publicity needs to be improved. A press kit needs to be assembled with information and pictures to stir up interest in getting crowds. The advance person going out needs to be a low-key salesperson.

When there are critical letters after a trip, they should be given to Eric so that he can make phone calls to smooth over things and see where problems can be corrected.

If help is needed from editors and publishers, use Margita's operation to assist.

The image of the President in upcoming months was discussed. Bob Mead said not every press conference needs to be on television. Meetings where President's television appearances are discussed should be attended by Bob or someone in his office. In upcoming campaign show him the decent guy he is: with his good image. He could use teleprompter for short film clips, etc. to enable the President to get used to it. The President should make time in his day when Bob could go in and work with him or he could practice by himself with a tape recorder or teleprompter.

In the <u>upcoming campaign</u> we need to think about the local issues in the various places the President will visit, local press coverage, use of state= ments on the issues, traveling press office on Air Force One, and to stayed in with political experts.

In former days the Press Secretary would gather local press together at the airport at one end of press area. Press Secretary would come over and say hello. He would then bring the President over to meet local press. National press would be there, but behind the local press. It was an effective technique.

The departments and agencies were asked for input into local issues. We need to be careful on how that is handled if it is decided to do that.

Margita mentioned that we need to think about the relationship between the campaign press office and the White House press office. The real danger of the campaign press office is when it doesn't know who it has liaison with at the White House.

Rules have to be made on millions of requests on publications. They need to be coordinated through person and some ground rules need to be set up. Margita will do a memo to Ron this week on that area, and give recommendations to him for people to head the campaign press office.

On the President's announcement of his candidacy, the surprise element is important. It has an impact on the people in the briefing room writing stories. It shows the President cares enough to come and make the announcement himself. Plan as of now shows the President coming to the briefing room July 7 or 8 without any prior announcement. Mrs. Ford, and any of the children here will accompany him. Also Bo Callaway and David Packard. Then the President will have lunch in the residence with Callaway and Packard to talk about the campaign. That gets it out of the Oval Office, and yet shows the President is interested.

Tom will get for Ron a list of 50 political reporters that Bo Callaway could have over for a Q and A session.

We should avoid blitzing the Sunday shows with political people because it will be written up as one story. Harlow and Laird could be used on the morning news shows the next day, and Callaway would go on Meet the Press, with the largest viewing audience of Sunday talk show.

We should also send Callaway a suggested press schedule along with the list of reporters.

Some spouses attended afternoon meeting. Isunted to let them know what spouses go through at office.

Performs hater. Sien up for a wech off with Brie Greener.

Jun Scheman is Re-organizative Tems Summary and busping book for T's Pun conference.

Muds of: Sever og Nekola which were suskering Portræg i et as Atrang er Eer er or of g

Schuman:

Juling Stat I breat level

that Republisher Louis vous,

associated a Natt lepul. party.

Should in I'y eoutact @ &

- former , TT / struz

al 44, 1. love) strong

econome persons for Fed. 2 11- appert economy - 9 now Pot 1/5 Musin: 6 TIS G has) 3 Du sueckly Be 1 TT to his wind I thinking. Bruner: agree he vexues - 2 9 o has? one back to Congue, sereptable beil has come back out in meaningful way and signs that. This arban of this. of by Merson subtly. " or s," ? = ep me has wither passed hile Trevell pay " once again bock reasonable bul! In communicat philosophy of government limited releasing it could do augthring is given in subtle way, doesn't

- or him lovely like 1930's Republican

House Someone char Ho have of

to Has to be said in a number of ways. Planted by colemnists I problem à grining speches but he has nothing to say Hord for speedwrites to give IT new, fresh NAACP speech - "w- _____ Desh puralled. Jush Hurting relevant 1 & 2) thinking not all tied togetherhigh rewards. Bol Goldenge had good point, of argued policies. Con he argued country sees now is fine they are working Grunes: Hugh Siden pièce ou nouvails sul Brokon invenieus in dans as a result of these meeting send went to lempted on upin for change



Home had & to get colea in. Home wrotten parts of speeche. Need to get ideas with work. maker that ____ lecisions not popular at the . Could be used in you end list of accomplishment. also slaw approach to econom Days Thas segunte idea which are New lynk black them + other daing gear-in shows now. Meed to get This organizes. Magata: Calmir reports du Thursday Carlin. On vexas: Vexas 33 bill - 6
have come back. Consentrate on high beyond what are said our bound would be Shinas & or ne a y a ry wohe défensin on it. low: Thy right in line wanting to get Son't be depended Hi ween



people rues. Long long, associated @ Breenteincay Long term: where arrevice cowing from where wants to g. The identifie in with spirit of nation.

Elver it by accepting wo, ood events in book

ARBA. People in localities very excited

about hierarial. The go to all. in spirit of aulica. Themes Shuman: Ron do 2 ve to the adau Clyme idea of historian at W. N. Beunkinial events from new on-Bufing of what right and wrong work that ide. Jack: Prepared meno. I se sirritate press corpe by letting brighings slide less ex ense of the yesting prepared. Too prepared.



But plant extending fine and spects to it whatever fine get started. Rome Eenembody agues med daily bufunty some sont. How do me control? Jack: If not ash departments to take festivist purtions, attendance will slock off.

I spend vest of day geoting reporters together with people. An: 6 hrs. a day on buging. Jakes away from A sujuigs used as ego grupe. Green: If people more out and get substance and bring together will alleviate. Juny: If go to find burging Time and don't have key wiser, con go out I say not prepared then guntrow to Luny, but of



bules southing big.

Time to prepare on that."

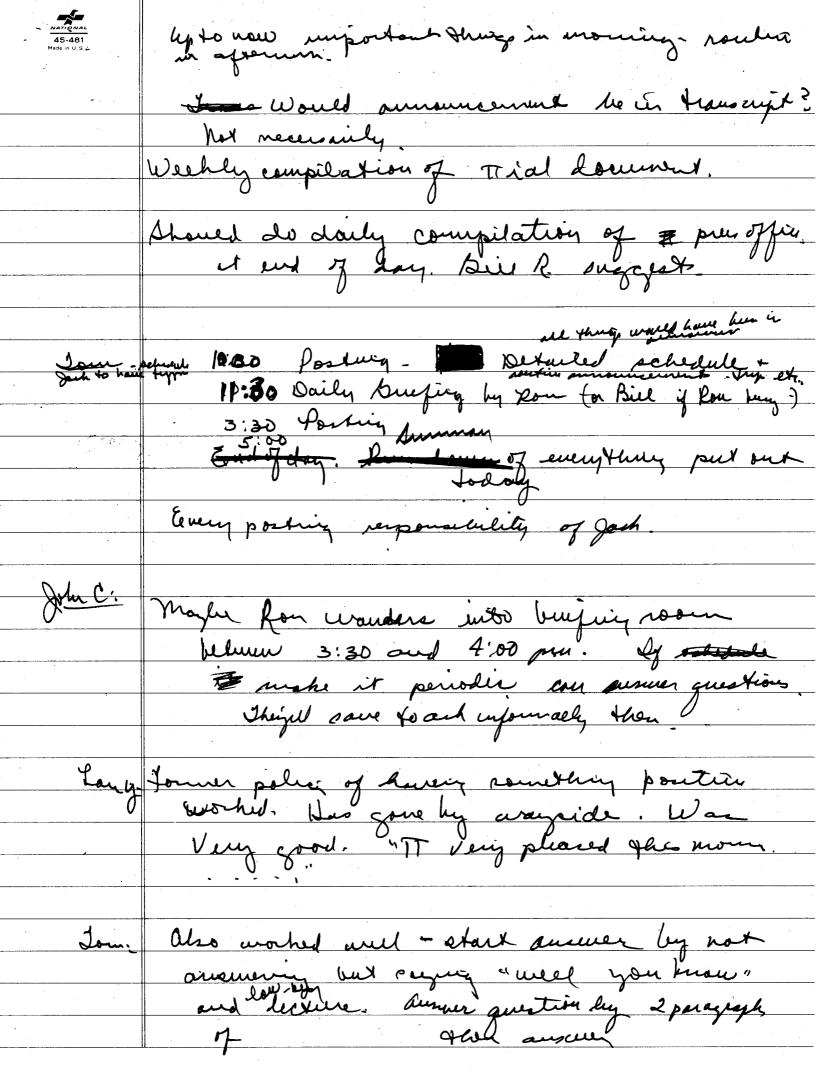
throw about item night hyper. Welay til meet mouning

2 bruger & -- proposed by som, Go out at 9 on 9:30 /800 soutin burousenest.

Whatever question can be answered the Question call ourseen after buyer 11:30 - 12:00 get annules and 2-a-day lengur another to get ti's second out to PM papers.

Jeny: of the lock yourself to applen, better Jon 10:30 buefing to routine at aunouncements released at 9:30 am. Schedule with lets of detail available mefit before. Lay 10130 huging. nothing nove. Jack of Bill go out and tests waters.

Drawbachs autagonism if can't go on ochedule Ports sell things deploy and fine 3:00 pm.





Don't criticize, but stating facts very water for poutring. The of believe this: Here them deeper, more informations of 75 vien hed to have thing the T's their work by Josephely. Ig had done that a Rock. Course report, sel could have been accurated. Ill To when things are going had and and to get question to him. It doesn't wind Se mod joraque in presenting views Too many people in metery a PT Get all you need from Marsh,

Judees day in Securor Stuff.

Thun can go and chest @ them afterward. Het meeting with back to real purpose. (not for congressional suggestions of Hardman schedule item). Pren Su. should med with I alone J.H: If such 40 TT, when phone will and have to change - go back to TT. Waste time? Jenny: Semperative to feed into system when

get decisions trained to feed wito system.

for implementing when Themakes other person listent. can do in len journet sectors! Put platform halfway through wall on collonade side. Eliminate rous & row. Loud he mall rises has stool + lavalies much. Poducin off to side Peduce number of order polluning Rom into soon any 2 should go out. Best lesten in office and get information as listen Monday: nomal way amount new procedur leave bruger platforn way 16 Juei-no amountement. Set down on table with lawalier.

Can tuen to defficient set of room from malcontents. andio taping a broadcasture of leveling Sie flow of imposition Peer pressure to bear of Kurshing uses regnt question. Tred Barnes to started new Yeary. Criticis reporter question. by on tape. your organize subtly - can't in informal setting. Must be in four unid he controls builting. Time this week each pay to port mortune bufung transcript + & tape it. I have I areas - on for julining 1 Informal - will pur full eranning some throat?

will ask what happened at camp waring And was freezent in the sure of the super to the sure of the top of the party the sure of) en: Due them more money for actualities Should be subtle. Let word out that if want something we ar reception. Daily PO Schedule will fit forther with now buying shell Four Don't de when we I go to is stay have 3

minourements on askinite would like

7:15 were

+ U of + Carlson at 7:50 mg >

1 022 22 - 13. lese summer when for owninglist were The to use morning for suggestion. 8:00.8:30 Por f Con, Bill Yer Jack, Margita 1 22 4 8:30-9:00 M Be ce - from or y

unit wentify men med to go to Tay out susuls already. Everyone soys what has to be descursed with The Right question + night follow up question belate what we have answers to teg ome & , " or & on ? ? ~ ~ ~ ord or to the second of Jun port muchantly to immortable Pumpeld look to un to raise these play. Pour: all well to be fought and stop taking pet answer.

Unit tak crap Have to take turn to give us answer.

We are the W.H. feer to the public. JAMAN. lative of Pres office is getting

THE WHITE HOUSE WASHINGTON

June 26, 1975

MEMORANDUM TO RON NESSEN

FROM:

JACK HUSHEN WI

SUBJECT:

Topics for Discussion at Camp David

As I mentioned the other day, our operation seems to have hit a flat spot in our relations with the press corps. This is due to a variety of factors, to which both sides have contributed, but a summer of fensive might serve to convince the newsmen that we really are trying to assist them. I have set forth in outline form some ideas which I think have merit in this area. Also enclosed in this memo are some items for discussion about the internal operation of the office.

- 1. Briefings should start at 10:30 a.m. and should be held every day except when the President is travelling.
 - a. Reporters are never sure just when the briefing will start even when we tell them in the morning. And, when it slips past noon, they really get irritated because their time is being eroded by what they think is an inconsiderate Press Secretary -- and they don't like it.
 - b. Late briefings reduce coverage of Administration positions because afternoon papers do not makeover like they used to and second day stories are usually very abreviated because of the play given by evening TV news shows and morning papers.
 - c. After nine months as Press Secretary, you have a solid foundation of knowledge about Administration positions. Therefore, you really need very little preparation, but when you finally brief, you are about as well prepared as the President is for one of his press conferences. Too much staff time is spent anticipating questions that never get asked -- as you know and complain about. If a question were to come up during the early briefing that you weren't ready for, you could easily say that you

didn't have time to check it. We have a good record for responding to left-over questions before the day is out.

- d. You do not need to see the President before you brief, primarily because you are well versed on Administration positions. On days that you were not able to see the President before briefing, you would have a natural fall-back position on certain questions: You'd like to check with the President before responding to a particular question. As it is now, we have no fall-back position because we supposedly have anticipated every question, talked with all senior aides and had a lengthy discussion with the President.
- e. Don Rumsfeld may be in favor of fewer briefings, but nothing gets the press corps' back up quicker than the feeling that you are ducking them. Our image as an open administration has been fading, partially due to the strong impression that the President's communicator would rather not communicate, given a half-way legitimate excuse to cancel a briefing. The press' image of you as their lever into the Presidency and the White House is under attack and needs shoring up. The benefits of not briefing do not begin to match the eroding of the office's reputation, to say nothing of how it reflects on the President.
- f. On days when a press conference is scheduled, or other events are crowding up the schedule, Bill Greener (or myself) could be the briefer. The newsmen would automatically know that the news quotient would be reduced and therefore would cut off the briefing quicker, but by having a deputy available, it would at least allow for housekeeping questions -- which are important to the wires and the regulars.
- g. By starting at 10:30, you'll find that most reporters are even less prepared than they are at 11:30. For one thing, they won't have time to sit around the briefing room reading the Post and the Times for an hour waiting for the Press Secretary. We can probably do a better job of anticipating their questions under that kind of schedule than we do now.

- h. In conclusion, I think you would score solid points by announcing that you have adopted an earlier and daily briefing schedule. If we are the open Administration we say we are, let's be out there every day finding out what's on the public's mind.
- II. Briefings should be made available to all networks for audio taping, but Press Office permission must be obtained before airing actualities.
 - a. The use of actualities will put more Presidential positions and statements on the air in the words we want to use even though it will be in the Press Secretary's voice. This is an area that is ripe for exploitation.
 - b. Virtually every radio station in the country subscribes to one of the nine network news services which cover the White House full time: ABC, CBS, NBC, Mutual, Westinghouse, Storer, UPI Audio, AP Radio
 - c. Networks must understand in advance that while the entire briefing may be taped, nothing could be aired without the express permission of the Press Secretary. This would have to be an iron-clad agreement because there will be times when the nets really want to air something that makes the White House look like it is run by bumbling amateurs, and they will have to accept our decision without a lot of argument.
 - d. This could be the forerunner of a similar program for video coverage. We are also missing the boat in this area, but not as much as the radio actualities.
 - e. It would give the Administration a better chance to market its other spokesmen -- the Lynns, Zarbs, Simons, Cannons, etc. who, for the most part, labor in anonymity. They could take a more active role in the briefings.
 - f. As we get into the campaign, we will be looking for ways to market our message free -- due to the strictures of the Campaign Act. Radio actualities are an excellent way of doing this.

- III. Improve information liaison within Press Office and between Press Office and other key departmental spokesmen.
 - a. The lower press office is less knowledgable about White House activities now than it was two months ago, which reduces its usefulness.
 - b. The reason most of the phone calls go to upper office is that newsmen quickly learn who has information to impart.
 - c. A remedy for this situation would be to divide up areas of responsibility so that the entire professional staff is more involved in White House activities. This made a significant improvement in the flow of information at the Justice Department when this type of operation was set up there. Where possible, the specific individual will act as a spokesman for the White House in that area.
 - d. Assign responsibility to certain upper staff members for talking daily with press spokesmen at Defense and State to stay more on top of problem areas and breaking news stories.
 - e. Personnel actions should be discussed informally with staff members before being announced generally. The more the action affects the whole staff, the more the whole staff should be consulted. -- or advised privately -- before the final decision is made. This can be a real morale builder, if handled properly.
- IV. The Press Secretary should form his own "kitchen cabinet" or "transition group" to obtain a different perspective than the staff can supply.
 - a. The Press Office seems to be slowly moving away from press corps, and such a move should tend to reverse that direction. The meeting with the newsmen after the Vladivostok trip, for instance, was of immense benefit in restoring the office's credibility with the press corps.

- b. The Press Secretary will get a better idea of the job that he -- and his staff -- are doing. Also, it will give the press a sounding board and might tend to diffuse some of the criticism.
- c. Membership should be limited to no more than five or seven persons drawn from the following areas:
 - 1. Persons covering the White House who are personal friends. This could only consist of one or two people.
 - 2. Former associates at NBC (one or two).
 - 3. Former press secretaries (one, if possible).
 - 4. Newsmen who formerly covered White House who you know well. (one or two)
 - 5. Close friends whose judgement you trust. (one)

List should be discussed with staff before final selection to insure best candidates. Names will not be disclosed publicly.

- V. Press Office assistance for state dinners should cease. Mrs. Ford's Press Office should handle entire event.
 - a. Arranging coverage of these dinners takes up a large amount of time that could be better spent on West Wing problems.
 - b. Dinners require staff member (usually Bill Roberts) to wear a tux to each event, even though he is never invited to any of the festivities and usually can't kneve before 1:00 a.m.
 - c. Press coverage is limited to a pool and the East Wing can handle it with a minimum of effort.
 - d. The Press Office does all the work for the arrival ceremony.

- VI. Press Secretary should operate with self-imposed limits on certain areas of discussion.
 - a. Press Office prides itself on being responsive, but we may be too responsive.
 - b. Too many White House reporters depend solely on the briefings for their livelihood, so they will try to get all their answers from the Press Secretary.
 - c. With the frequency of Presidential Press Conferences, Press Secretary should make greater use of phrase:

 "That's something you'll have to ask the President about."
 - d. Reporters will accept a shut-off comment such as:
 "That's not a subject that I will discuss from this
 podium." At the best, they will have a story that you
 refused to discuss it, but at worst, a misstatement,
 may force us to issue a clarification that compromises
 an Administration policy or initiative.
 - e. There is no way the Press Office can answer all the questions posed, so Press Secretary should not worry about not engaging in a particular line of questioning.
 - f. Answers to questions that are developed during the briefing should contain all relevant information -- or held until conclusion of briefing. (John Connally visit is case in point.)
- V. Other items that need to be discussed:
 - a. Resolution of NSC-Press Office contact situation.
 - b. A replacement for Ed Savage. (Press is complaining that they have no one to talk to for foreign policy background).
 - c. Daily announcements should be xeroxed for lower press office personnel.

[6/28/75]

Press Office Staff Meeting

Saturday, June 27, 1975 Laurel Lodge 3:15 - 5:45 pm

Present:

Those attending morning meeting, plus spouses of the staff, for the first part of the meeting

Ron opened the session by saying that some spouses were attending the afternoon meeting. They were invited to let them know what their spouses go through at the office.

The President believes everyone should have a vacation. If he does, he performs better. You should sign up for a week or two off, and let Bill Greener know when you want to be gone.

Jim Shuman is reorganizing the news summary and briefing book for the President's press conferences. We need to talk about press conferences and about the President's image.

President's Image

We need to give attention to a series of fetoes which were sustained in Congress which portray the President as a strong leader; however they are portrayed by the President's opponents negatively, as the President being against people, against jobs, etc.

Jim Shuman started the discussion by calling attention to two negative articles on the President in newspapers. We should in daily briefings and contacts with the press and in forums for Presidential speeches and statements stress the point that what the President is doing is being done for strong economic reasons. For the Federal government to step in would affect the economy in ways over a long period that would be damaing.

Jim Shuman, in preparing the President's briefing book, has access to the President's thinking and the way he expresses himslef. He can draft answers based on the facts of the matter and influence the President's wording that way.

After President vetoed bill in each case except the Strip Mining Bill, it has gone back to Congress, been reworked and an acceptable and meaningful bill has come back out which the President has signed. The President is aware of this.

This point should be made by Ron and others subtly-- "getting out the line". The President could say in his signing statement, something like "once again Congress has been responsible for bringing back a reasonable bill."

We have a chance to communicate the philosophy of government which is limited which realizes it can't do everything for everybody. In daily contact with press, if you can present this in a subtle way, it doesn't make the President look like a 1930's Republican.

Someone has to put this in rhetoric. It has to be said in a number of ways -- planted to columnists. One problem is that the President is giving speeches and has nothing to say. A good example is the NAACP speech Monday.

It is hard for speechwriters to give the President new, fresh rhetoric and ideas. There seems to be the philosophy developed of not throwing money away. We must take risks in doing speeches to give new material.

They need new, fresh thinking relevent to today's problems and today's political mood. That kind of thinking is not all tied together -- it is somewhat risky but there is a high possibility of success and high rewards.

Bob Goldwin had a good point. He said it can be argued that the President has old, tired, free enterprize policies. But it can be agreed the country sees that now is the time that these policies are working.

A good example is the Hugh Sidey piece on normalcy and the Tom Brokaw interviews in Iowa.

The Press Office has had the opportunity to get our ideas included. We have written parts of speeches. We are given chance for input into speeches. We need to get ideas in to work.

We should portray the President as a courageous decision maker who makes decisions not popular at the time. This theme could be used in the year-end list of accomplishments. Also highlighted should be the slow approach to the economy.

We could say the President has definite ideas which are now timely.

The New York Daily News and other newspapers are doing their year-end pieces now. We need to get going on material and get this organized.

The Cabinet reports on accomplishments are due on Thursday.

On the subject of vetoes, the President has vetoed 33 bills - 6 have come back in better form. We should concentrate on high visibility ones, and also be careful since some bills the President signs go beyond what he said our boundaries would be.

Let's get out that the President wants to do the right thing. Congress has proposed wrong things. We don't need to be defensive on it.

The idea of wanting to get the government out of things is right in line. We don't need to be defensive. He's winning people over.

In the long range, the President's association with Bicentennial events is another problem. He needs to be involved in long term themes: where America is coming from, where it wants to go.

The President should identify himself with the spirit of the nation. How does he do it? By accepting 100,000 events in his book? People in country are very excited by their local events commemorating the Bicentennial. The President needn't go to all of them.

The President should go to 4 or 5 events because he does it in the spirit of America. Themes, not events should be the determination.

We will check into Adam Clymer's idea of an historian at the White House.

BRIEFINGS

Ron started the discussion by asking for ideas on what's right and wrong with how the briefing works. Jack has prepared a memo outlining the areas of thought. Everyone has read the memo. We don't intentionally want to irritate the press corps by letting briefing times slide. We use the excuse of getting prepared, and we are too prepared for the questions not asked. Let's get a flat starting time and stick to whatever time we have announced.

Everybody agrees we need daily briefings of some sort. How do we control them? If we ask the departments to take technical questions, attendance will slack off, and we spend the rest of the day getting reporters together with people in the departments. We now spend 6 hours a day on preparing for the briefing. This takes away from our other responsibilities.

One reporter suggested someone should go through the press room informally early in the morning to find out the areas of interest.

Ron as Press Secretary should spend his time on key things, not getting extra guidance. If the staff moves out and gets substance and brings it together, we'll alleviate Ron's having to do that.

If we go to a fixed briefing time and don't have key issues, we can go out and say we're not prepared. We can have the reporters give their questions to Larry, Bill and other staff unless it is a big issue.

Reporters will accept it is the truth if we say we have not had time to prepare on that. We should know about items the night before that will be questions the next day. Don't wait until the next morning.

The two briefing system in the morning was proposed by some reporters. Someone would go out at 9 or 9:30 and get rid of the routine announcements. Whatever questions can be answered then should be answered. Questions that can't be answered should be checked for answers and given at the 11:30 or 12 o'clock briefing. Two-a-day briefings should be looked at as another opportunity to get the President's word out to the PM papers.

If we lock ourselves to a system, it's better for a 10:30 briefing with routine announcements released at 9:30 a.m. The schedule with lots of details could be available the night before. Jack or Bill G. could go out and test the waters with the first briefing. The drawback is that the antagonisim is greater if we can't go on as scheduled.

It doesn't matter what time the briefing is if we do it at the same time every day - they are happy with the 11:30 time, if we stick to it.

If we post things at the same time every day even the one-man bureaus will drop by to see if anything was released affecting their area.

Upto now, we have used the system of important things being posted in the morning and routine things in the afternoon.

Announcements would not necessarily be in the briefing transcript, since the weekly compilation of Presidential documents is really the official record of items released by the White House.

Bill Roberts has suggested that we do a ;daily compilation of press office releases at the end of the day. We are now doing that in one form of the cover sheet for the briefing listing our releases, but it would be an excellent idea to do an end-of-the-day sheet on everything released so no one could complain they didn't know we released something.

Proposed timing for making material available each day:

10:30 am	Posting of: Very detailed schedule for the day Routine announcements
11:30 am	Daily briefing by Ron (or Bill G. if Ron is tied up in meetings) Ron comes in if finished before briefing conclues, and carries on with information he has
3:30 pm	Posting of any items not ready for morning briefing
5:00 pm	Summary of everything put out today

Every posting is the responsibility of Jack Hushen.

Maybe Ron should wander into the briefing room between 3:30 and 4 pm each day. If he made it periodic, he could informally answer questions then. The press might save their questions for then.

Perhaps we should reinstate the policy we had previously of having something positive at the beginning of each briefing. That practice was a good one, and has fallen by the wayside. We could start by saying "The President was pleased this morning...."

One suggestion from a report was that the press is not given Ron's viewpoint, but that Ron stick to the facts and get those out without his opinion intertwined.

We would still be getting the facts out in a positive manner. It would also work well by starting an answer saying, "well you know.." and give two paragraphs of a low-key "lecture". Don't criticize, but state the facts very positively. The President believes this and this. Give them a deeper, more informative idea of the President's views.

Another area is that we need to fight harder for what we want from the President in meeting with him each morning. If we had done that with the Rockefeller Commission report, all of our problems on whether it would be released could have been alleviated. We need to tell the President when the answer he gives isn't sufficient, and we need further information. The President doesn't mind. Let's be more forceful in presenting our views to him, and press him a little when we know what avenue the questions will take. Helen Thomas has said Press Secretaries are afraid to talk to the President and ask him the necessary question. There may be some truth to that.

There are too many staff people in Ron's morning meeting with the President. Lately it has been used for Congressional suggestions from Marsh, or Hartmann suggestions for appointments. The Press Secretary should meet with the President without other White House staff in there -- preferably alone. He could then check whatever facts he needed to after that discussion, with others on the Senior staff. If the President had to be consulted after discussions with senior staff, he could call the President. Maybe that would waste the President's time - it's better for senior staff to be there.

It is imperative that when the Press Secretary gets Presidential decisions, he feeds it into the system, to get it accomplished. An example of this not being done was the way the situation was handled where Jerry Warren was the President's representative to the Eugene Pullium funeral.

It would probably be a good idea to have one other staff person in Ron's meeting with the President for just this purpose - to implement the decisions the

President makes, and also for coordinating the President's instructions. This person (Cheney or Rumsfeld) would just be an observer to discussions of press matters, and not have the power to veto what the President and Ron decided.

If the briefings were in a more informal setting, they would be less hostile. We could reate a less formal setting by putting a platform in the center of the long wall by the collonade, which would eliminate rows and rows of reporters, and would make the atmosphere more in a semi-circle. It should be elevated so Ron could be seen - there could be a small riser. Ron could use a stool and lavalier microphone, with the podium off to the side. Or he could sit by the entrance door, on a table, with a lavalier mike. This would encourage informality.

Informality could also be accomplished by reducing the number of aides that follow Ron into the briefing. There should only be two -- the others should sit in Jack's office and listen so they would hear when they are supposed to provide information.

Monday we could do things the routine way, and announce the new procedure. Tuesday would begin the new procedure, and the new logistical set-up.

Ron should maintain control of the briefings. He can turn to a different side of the room if hostile questions arise from the malcontents on one side. It could control a little the fact that some reporters use briefings as ego trips if he could turn away from them.

Audio taping and broadcast use of briefings:

The briefing is a way to get the President's message out, as Jack says in his memo. We need to get all the free time we can during the campaign because of the new campaign laws. Need to use it as an opportunity to "get out the line". However some kind of control needs to be used over its release to prevent editing and piecing together semgents to distort the contents or meaning.

Peer pressure would be brought to bear if someone like Kinsolving used reporters questions the wrong way on the recording. Fred Barnes started a new thing by criticizing reporters questions in the piece he did in the Star.

One point is if we are trying for informality in briefings, and then tape them, they must be more formal. The two objectives are incompatible.

The briefings must be organized subtly - they can't be in a truly informal setting. Ron must have it in his mind for every word and every question that he controls the briefing, and how it would sound on actualities.

We will take time out of the schedule each day this week to go over the briefing transcript, along with listening to the tape to see what would happen if it were recorded and edited by radio reporters.

If we have two areas in the briefing room -- one for formal briefings and one for informal briefings, won't the press feel like we are trying to cram things down their throats by chosing who we place in the different set-ups?

The press will ask what happened at Camp David? Ron can say one of the things that was discussed and considered was at the end of the briefing we could do portions for sound and film.

Monday we could say before the briefing starts: "I know you're wondering what we talked about at Camp David, and here is one thing: We have had frequent requests for sound and film of briefings. We are receptive to requests for tapes of briefings.

This will give the radio people more money - because they will have actualities. CBS now asks almost every day for recordings.

Maybe we should be subtle instead - let the word out that if they want some tapes of some topic, we are receptive.

Another idea would be Ron could do for sound and film after the breifing, the topic of interest, instead of allowing taping in the actual briefing. One mult could be used for both radio and television. The wire reporters could watch the proceedings. It would be controlled so it wouldn't turn into another briefing.

The Press Office schedule must fit together with the new briefing schedule. Ron doesn't feel like he has enough information when he goes into the Senior Staff meetings in the morning - he needs more information on the announcements for the day, and our plans for the schedule. We should have all that is done in the 8:30 meeting concluded before the Senior Staff meeting at 8 a.m. so that Ron can discuss it there.

Everyone could come in at 7:30 to discuss the day's activities. The morning notes would have arrived at 7:15 am from the News Summary office. John Carlson would come in at 7:50 after his meeting to brief Ron on what to expect in that area for the day. All the morning reading should be done by that time.

The clippings would have to be done by then. Larry Brock (the summer intern) should come in at 6 a.m. to get the clippings and overnight wires done by the earlier time.

The rest of the morning could then be used for suggestions of input into what the President does, and to concentrate on major points. We should be raising flags and flagging trouble spots. More could be concentrated on this area. At 8:30 at the conclusion of the Senior Staff meeting, Ron could then give a report on what went on in Senior Staff, and the staff should have answers ready on the questions that were discussed between 7:30 and 8:00 a.m. We'll identify areas that need further discussion with the President and senior staff, and lay out the answers we already have. We need to have the right questions and the right follow-up questions. This meeting needs to be more disciplined and productive.

It is difficult following the briefing not to relax a little and take the accumulated miscellaneous phone calls. We need to get busy preparing answers for whatever questions we know will come up the next day in the briefing - start right on.

Ron emphasized we are falling down on our advisory role to the President as to when he should do things for the best press coverage, etc. That area needs to be concentrated on considerably more.

Our questions to the President daily drive him to make policy. Rumsfeld looks to us to raise these flags. We must do better in this area.

Another thing to emphasize is that we all need to be tougher and stop taking pat answers. Don't take crap. The Senior staff needs to take time to give us proper answers. We are the White House's face to the public. That is an important role - as important as any other in the White House. We are one of the nine senior offices in the White House. We are the largest staff. We need to have cooperation.

THE WHITE HOUSE WASHINGTON

June 26, 1975

MEMORANDUM TO RON NESSEN

FROM:

JACK HUSHEN

SUBJECT:

Topics for Discussion at Camp David

As I mentioned the other day, our operation seems to have hit a flat spot in our relations with the press corps. This is due to a variety of factors, to which both sides have contributed, but a summer of fensive might serve to convince the newsmen that we really are trying to assist them. I have set forth in outline form some ideas which I think have merit in this area. Also enclosed in this memo are some items for discussion about the internal operation of the office.

- 1. Briefings should start at 10:30 a.m. and should be held every day except when the President is travelling.
 - a. Reporters are never sure just when the briefing will start even when we tell them in the morning. And, when it slips past noon, they really get irritated because their time is being eroded by what they think is an inconsiderate Press Secretary -- and they don't like it.
 - b. Late briefings reduce coverage of Administration positions because afternoon papers do not makeover like they used to and second day stories are usually very abreviated because of the play given by evening TV news shows and morning papers.
 - c. After nine months as Press Secretary, you have a solid foundation of knowledge about Administration positions. Therefore, you really need very little preparation, but when you finally brief, you are about as well prepared as the President is for one of his press conferences. Too much staff time is spent anticipating questions that never get asked -- as you know and complain about. If a question were to come up during the early briefing that you weren't ready for, you could easily say that you

didn't have time to check it. We have a good record for responding to left-over questions before the day is out.

- d. You do not need to see the President before you brief, primarily because you are well versed on Administration positions. On days that you were not able to see the President before briefing, you would have a natural fall-back position on certain questions: You'd like to check with the President before responding to a particular question. As it is now, we have no fall-back position because we supposedly have anticipated every question, talked with all senior aides and had a lengthy discussion with the President.
- e. Don Rumsfeld may be in favor of fewer briefings, but nothing gets the press corps' back up quicker than the feeling that you are ducking them. Our image as an open administration has been fading, partially due to the strong impression that the President's communicator would rather not communicate, given a half-way legitimate excuse to cancel a briefing. The press' image of you as their lever into the Presidency and the White House is under attack and needs shoring up. The benefits of not briefing do not begin to match the eroding of the office's reputation, to say nothing of how it reflects on the President.
- f. On days when a press conference is scheduled, or other events are crowding up the schedule, Bill Greener (or myself) could be the briefer. The newsmen would automatically know that the news quotient would be reduced and therefore would cut off the briefing quicker, but by having a deputy available, it would at least allow for housekeeping questions -- which are important to the wires and the regulars.
- g. By starting at 10:30, you'll find that most reporters are even less prepared than they are at 11:30. For one thing, they won't have time to sit around the briefing room reading the Post and the Times for an hour waiting for the Press Secretary. We can probably do a better job of anticipating their questions under that kind of schedule than we do now.

- h. In conclusion, I think you would score solid points by announcing that you have adopted an earlier and daily briefing schedule. If we are the open Administration we say we are, let's be out there every day finding out what's on the public's mind.
- II. Briefings should be made available to all networks for audio taping, but Press Office permission must be obtained before airing actualities.
 - a. The use of actualities will put more Presidential positions and statements on the air in the words we want to use even though it will be in the Press Secretary's voice. This is an area that is ripe for exploitation.
 - b. Virtually every radio station in the country subscribes to one of the nine network news services which cover the White House full time: ABC, CBS, NBC, Mutual, Westinghouse, Storer, UPI Audio, AP Radio
 - c. Networks must understand in advance that while the entire briefing may be taped, nothing could be aired without the express permission of the Press Secretary. This would have to be an iron-clad agreement because there will be times when the nets really want to air something that makes the White House look like it is run by bumbling amateurs, and they will have to accept our decision without a lot of argument.
 - d. This could be the forerunner of a similar program for video coverage. We are also missing the boat in this area, but not as much as the radio actualities.
 - e. It would give the Administration a better chance to market its other spokesmen -- the Lynns, Zarbs, Simons, Cannons, etc. who, for the most part, labor in anonymity. They could take a more active role in the briefings.
 - f. As we get into the campaign, we will be looking for ways to market our message free -- due to the strictures of the Campaign Act. Radio actualities are an excellent way of doing this.

- III. Improve information liaison within Press Office and between Press Office and other key departmental spokesmen.
 - a. The lower press office is less knowledgable about White House activities now than it was two months ago, which reduces its usefulness.
 - b. The reason most of the phone calls go to upper office is that newsmen quickly learn who has information to impart.
 - c. A remedy for this situation would be to divide up areas of responsibility so that the entire professional staff is more involved in White House activities. This made a significant improvement in the flow of information at the Justice Department when this type of operation was set up there. Where possible, the specific individual will act as a spokesman for the White House in that area.
 - d. Assign responsibility to certain upper staff members for talking daily with press spokesmen at Defense and State to stay more on top of problem areas and breaking news stories.
 - e. Personnel actions should be discussed informally with staff members before being announced generally. The more the action affects the whole staff, the more the whole staff should be consulted. -- or advised privately -- before the final decision is made. This can be a real morale builder, if handled properly.
- IV. The Press Secretary should form his own "kitchen cabinet" or "transition group" to obtain a different perspective than the staff can supply.
 - a. The Press Office seems to be slowly moving away from press corps, and such a move should tend to reverse that direction. The meeting with the newsmen after the Vladivostok trip, for instance, was of immense benefit in restoring the office's credibility with the press corps.

- b. The Press Secretary will get a better idea of the job that he -- and his staff -- are doing. Also, it will give the press a sounding board and might tend to diffuse some of the criticism.
- c. Membership should be limited to no more than five or seven persons drawn from the following areas:
 - 1. Persons covering the White House who are personal friends. This could only consist of one or two people.
 - 2. Former associates at NBC (one or two).
 - 3. Former press secretaries (one, if possible).
 - 4. Newsmen who formerly covered White House who you know well. (one or two)
 - 5. Close friends whose judgement you trust. (one)

List should be discussed with staff before final selection to insure best candidates. Names will not be disclosed publicly.

- V. Press Office assistance for state dinners should cease. Mrs. Ford's Press Office should handle entire event.
 - a. Arranging coverage of these dinners takes up a large amount of time that could be better spent on West Wing problems.
 - b. Dinners require staff member (usually Bill Roberts) to wear a tux to each event, even though he is never invited to any of the festivities and usually can't have before 1:00 a.m.
 - c. Press coverage is limited to a pool and the East Wing can handle it with a minimum of effort.
 - d. The Press Office does all the work for the arrival ceremony.

- VI. Press Secretary should operate with self-imposed limits on certain areas of discussion.
 - a. Press Office prides itself on being responsive, but we may be too responsive.
 - b. Too many White House reporters depend solely on the briefings for their livelihood, so they will try to get all their answers from the Press Secretary.
 - c. With the frequency of Presidential Press Conferences, Press Secretary should make greater use of phrase:
 "That's something you'll have to ask the President about."
 - d. Reporters will accept a shut-off comment such as:

 "That's not a subject that I will discuss from this
 podium." At the best, they will have a story that you
 refused to discuss it, but at worst, a misstatement,
 may force us to issue a clarification that compromises
 an Administration policy or initiative.
 - e. There is no way the Press Office can answer all the questions posed, so Press Secretary should not worry about not engaging in a particular line of questioning.
 - f. Answers to questions that are developed during the briefing should contain all relevant information -- or held until conclusion of briefing. (John Connally visit is case in point.)
- V. Other items that need to be discussed:
 - a. Resolution of NSC-Press Office contact situation.
 - b. A replacement for Ed Savage. (Press is complaining that they have no one to talk to for foreign policy background).
 - c. Daily announcements should be xeroxed for lower press office personnel.