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EXECUTIVE OFFICE OF THE PRESIDENT

OFFICE OF MANAGEMENT AND BUDGET

INFORMATION

WASHINGTON, D.C. 20503

SEP 20 1974

MEMORANDUM FOR THE PRESIDENT

THROUGH: ROY L. ASH

FROM: PAUL H. NEILL

SUBJECT: VETERANS BENEFITS AND SERVICES

The following developments are reported for the week September 10 - September 16, 1974:

1. Meeting pay problems on campus

With the return of veterans to college, VA representatives on campus last week reported another upward surge in veteran interviews, from 56,000 last week to over 75,000. In the course of these contacts, they identified 14,160 pay problems. They resolved 12,453, a 50% increase over the prior week.

The week closed with a somewhat bigger backlog of pending pay cases (9,165 compared with 7,485 last week) -- but the proportion more than five days old had shrunk from 24% to 13%.

2. Five-month comparison

Despite VA success in defusing potential pay problems, a comparison of the college situation in mid-April with mid-September indicates a continuing close watch on agency performance is warranted. With roughly comparable total veteran college enrollment in the two periods, "no pay" complaints more than 30 days old are up somewhat in total.